Order Taking Call Centre Service

We'll help your business to process orders 24/7 – 365 days a year

With the advent of online shopping, your customers have become increasingly accustomed to being able to place orders 24 hours a day, 365 days a year.

Research has shown that after using your website as a digital shop front, a high percentage of your customers will feel more comfortable placing their orders over the phone. This is where a 24 hour phone order taking service is an essential requirement in your online sales process.

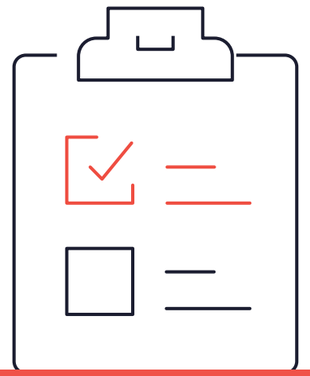
The Answer4u 24 hour Order Taking Service gives your business the competitive edge, with the ability to stay open for business when your competitors are closed.

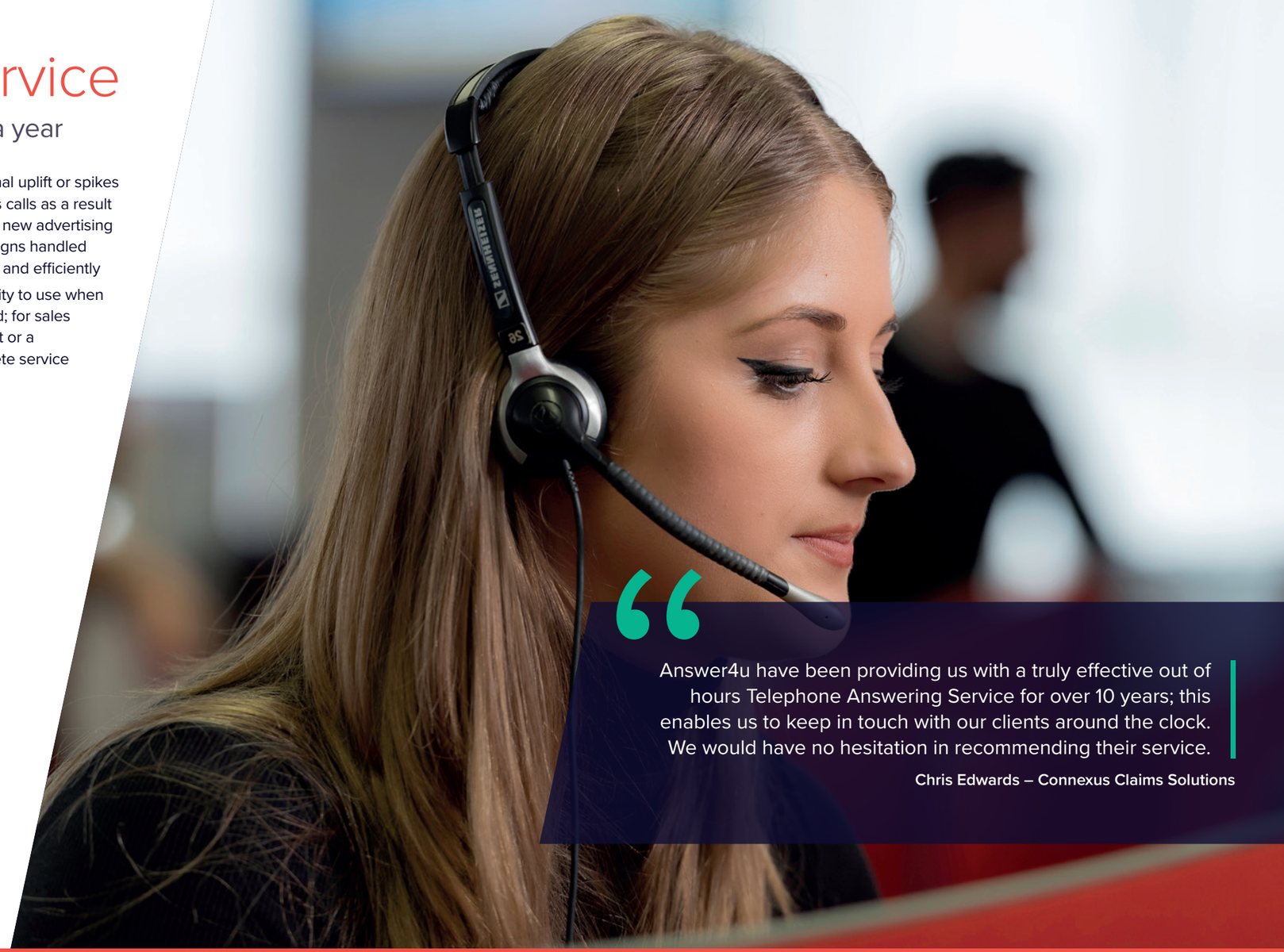
The Service:

- Your sales calls answered professionally 24 hours a day, 365 days a year
- Order details can be forwarded via email for your internal payment processing
- Sales support functionality can be built into your script to answer your customer's product or service FAQs
- Calls can be forwarded to named individuals within your business where appropriate
- Messages taken will be forwarded using email or SMS
- Take advantage of late night advertising campaigns

Benefits to you and your business:

- Improve sales conversion through our professional telephonists providing an excellent customer service experience
- Never miss a sales opportunity with our 24 hour sales line support
- Seasonal uplift or spikes in sales calls as a result of your new advertising campaigns handled quickly and efficiently
- Flexibility to use when needed; for sales support or a complete service





> Answer4u have been providing us with a truly effective out of hours Telephone Answering Service for over 10 years; this enables us to keep in touch with our clients around the clock. We would have no hesitation in recommending their service.
>
> **Chris Edwards – Connexus Claims Solutions**