

The Checkatrade Report

K C Construction Services Ltd

12 November 2014

K C Construction Services Ltd



K C Construction Services is a local Roofing and Building company in the London and Essex area. But we're not just about Roofs!

K C Construction Services has experience in a wide range of projects. Want to remodel your bathroom or have a new kitchen fitted or rewire a property? From an urgent repair to total refurbishments. Contact us to get a free Quote today.

We are a general contractor and we work closely with projects' owners to ensure their wishes are taken into account. We can also advise on alternative solutions that could be less costly and take less time to complete without compromising quality.

About This Report

K C Construction Services Ltd are members of the consumer information service Checkatrade. Checkatrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checkatrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

Useful Contact Information

Name	Mr Casey McCann
Address	London, E9 7BW
Telephone	0800 002 9576
Mobile	07976 887181
Email	info@kccs.co.uk
Web	www.kccs.co.uk

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

The Checkatrade Report

K C Construction Services Ltd

12 November 2014

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at www.checkatrade.com/KCConstructionServicesLtd If you have any further questions about this Report or member please call us on **0800 028 2294**.

Your Feedback Counts

To date we have received **1,503,594** feedback submissions from consumers like you. If you decide to employ this member, please add your comments online at www.checkatrade.com/KCConstructionServicesLtd for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

The Checktrade Report

K C Construction Services Ltd

12 November 2014

Feedback Summary



What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checktrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend this tradesperson.

Specific customer scores are printed from page 4 of this Report onwards.

More about the Trader

Profile

Membership Number: **240286**
Member Since: **21 January 2014**
Total Feedback: **47**

ü **Recommended**

ü **Vetted**

ü **Monitored**

Vetting

Interviewed: **On 21 January 2014**
Limited Company: **Yes: registered as K C Construction Ltd. No. 05002455**
VAT Registered: **No**
Public Liability Insurance: **Current - verified 3 April 2014**
Insured by: **Iprism**
Coverage Amount: **5,000,000**
Accreditations:

☎ **Consumer Hotline: 0800 028 2294**

Page 3 of 9

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Where reputation matters

References

Received as part of the vetting process upon application for Checktrade membership.

Flat roof

Friendly, fast and efficient.

[Customer in Dagenham, 27 January 2014](#)

Flat roof replacement, Guttering system renewal, and re decorating of external wood work.

They gave a very personal service and make sure the client is very happy. I intend to use them again.

[Customer in London, 29 January 2014](#)

Gained access to the main roof of a 4 storey property. Used Ropes and safety harnesses to gain access without scaffold and fixed the leak coming through the main roof.

Polite helpful, punctual, competent and a pleasure to have working on my home.

[Customer in London, 30 January 2014](#)

Repaired leak to main roof above cafe.

Reliable, efficient, a job well done.

[Customer in London, 30 January 2014](#)

New flat roof.

Work was very good. More than our budget.

[Customer in London, 30 January 2014](#)

The Checktrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checktrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.

The Checkatrade Report

K C Construction Services Ltd

12 November 2014

Customer Feedback

The **25** most recent feedback submissions from the public for **K C Construction Services Ltd**. Their entire feedback history can be read freely at www.checkatrade.com/KCConstructionServicesLtd.

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
New fibre glass roof fitted. Used a good few roofing firms with no joy. K.C. Turned up, found the problem and put it right, no hustle, perfect. Customer in London, 5 November 2014	10	10	10	10	10
Fibreglass repair to valley The work was estimated, agreed and completed straight away, no complaints - impressed. Customer in London, 14 October 2014	10	10	10	10	10
Construction service. Excellent response, good timing with weather and high quality materials and finish. Customer in London, 10 October 2014	10	10	10	10	10
New fiberglass flat roof installed. Old felt roof striped off and renewed using fiberglass system surveyor very happy with standard of works. Customer in Chatham, 2 October 2014	10	10	10	10	10
Gained access to roof prim. Parapit wall and encapsulated. Cleaned valley and sealed with fibre glass. Friendly, efficient, helpful, clean and tidy. Works well explained.	10	10	10	10	10

The Checkatrade Report

K C Construction Services Ltd

12 November 2014

Before and after photo taken. Highly recommended. Customer in London, 2 October 2014					
New valley and repainting flashing. On time, good price, would recommend to family and friends. Customer in London, 30 September 2014	10	10	10	10	10
Hacking away pointing and render Chimney stack. Work completed as quoted for. Clean, tidy and quick. No hassle. Second time I have used KC. Customer in London, 11 September 2014	10	10	10	10	10
New fibre glass roof fitted to rear extension. Efficient, good advice. Customer in London, 8 September 2014	10	10	10	10	10
Sealed valley and repaired roof vents fitted. Fantastically speedy response to my urgent leak, all work completed well and have had helpful advice. Customer in London, 5 September 2014	10	10	10	10	10
Parapet wall encapsulated valley cleaned and sealed Very friendly, fast and efficient, thanks. Customer in London, 5 September 2014	10	10	10	10	10
Temp repair made to flat roof. Roof collapsing. After temp repair carried I was given good advice about the overall condition of the roof very pleased. Customer in London, 4 September 2014	10	10	10	10	10
Flat roof and guttering. Prompt, clean completed promised job. Customer in London, 3 September 2014	10	10	10	10	10

The Checkatrade Report

K C Construction Services Ltd

12 November 2014

New flat roof fitted to extension. Great service - polite and on time. Customer in Ilford, 3 September 2014	10	10	10	10	10
Tiles fitted and flashing. Supply and easy to deal with. Excellent job. Customer in Ilford, 1 September 2014	10	10	10	10	10
New flashing around roof. Gutter bend renewed. Very good service. Good, quick job. I would recommend. Customer in London, 30 August 2014	10	10	10	10	10
Repaired valley, replaced tiles. 100% perfect, well recommend. Customer in London, 30 August 2014	10	10	10	10	10
Tile repair plus cement fillet repair. Good service, friendly, reliable. Good price quoted. Customer in London, 28 August 2014	10	10	10	10	10
Minor roof repairs. Tidying flashing lead work. Excellent. I would recommend this company. Customer in London, 27 August 2014	10	10	10	10	10
Repair render to roof. Great workmanship. Customer in London, 19 August 2014	10	10	10	10	10
Re felt flat roof, repair to under felt, fit 4 new roof vents. Very quick professional and friendly. Customer in London, 18 August 2014	10	10	10	10	10
New tank house cladding fitted and flat roof repair	10	10	10	10	10



Consumer Hotline: 0800 028 2294

Page 7 of 9

Checkatrade.com
Where reputation matters

The Checktrade Report

K C Construction Services Ltd

12 November 2014

Due to access at the property work could only be carried out on a Sunday which was no problem to company. Very pleased. Customer in London, 17 August 2014					
RE-pointing flashings and valley repairs. Perfect. These guys were very helpful and polite. Good advice given. Turned up when they said they would. No more leaks :) Customer in London, 16 August 2014	10	10	10	10	10
Repaired damaged guttering Good service and professional, a very good job, strongly recommend. Customer in London, 15 August 2014	10	10	10	10	10
Gutter repair to rear of property. Great service. Customer in London, 13 August 2014	10	10	10	10	10
Carried out rood repairs to main roof. New flashing to sky light. Very good, checked out the job thoroughly and provided a solution to our problem. Customer in Hackney, 13 August 2014	10	10	10	10	10
Date joined Checktrade	21 January 2014				
Total amount of customer feedback	47				
Date of last feedback	10 November 2014				
Number in the last 6 months	29 feedback averaging 10				
Average Score	9.9				

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12 November 2014

Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0800 028 2294** or visit our web site at **www.checkatrade.com** if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at **www.checkatrade.com/KCConstructionServicesLtd**.
- ü Next time you need some work doing, go straight to our web site **www.checkatrade.com** to find thousands of reputable tradespersons.