

TERMS AND CONDITIONS OF HIRE



BOOKING PROCEDURE

Bookings can be made by telephone or email. A non refundable booking deposit of £195 is payable at the time of booking to ensure your dates and this will be deducted from the balance due. By paying this deposit you are accepting the Terms and Conditions. Confirmation of your booking will then be sent to you, together with a booking form for completion and return to us, along with a photocopies of driving licence of all intended drivers (max. of 2). If your driving licence is a card with paper counterpart we will need both parts to be copied to validate the insurance. We also need your national insurance number to check your driving licence, or if you prefer not to give us your national number you can do your own check and then give us the 'Check Code' at **www.gov.uk>view-driving-licence**

Payment for the remaining balance of the hire will be due no less than 4 weeks before the date of hire. An invoice will be sent to you, in your confirmation pack. If the balance is not paid by the date due Kintripper reserves the right to cancel the booking. Payment can be either be by bank transfer or cheque 5 weeks before the due date.

DRIVERS

Drivers must be aged between 25-79 and hold a full valid UK, EU, NZ, AUS, SA or USA driving licence for at least 2 years, with a maximum of 6 points convictions and the original licence(s) for the intended driver(s) must be produced at the time of collection of the vehicle, along with proof of ID and address in the form of a utility bill or bank statement, no more the 2 months old. Any intended drivers will need to sign an insurance declaration on the day of hire to validate the insurance. Drivers are liable for any traffic or parking offence(s) committed during the hire period and the law requires us to divulge hire/drivers details to the relevant authorities upon request. Additional drivers are allowed for £5 per day, up to 2 weeks, and free of charge up to a maximum of 10 weeks.

COLLECTION AND RETURN

Collection is between 3pm and 5pm on the date booked. Return should be by 10:30am on your final day. Other times may be available but please contact us beforehand.



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MINIMUM HIRE PERIOD

One week at peak times (April to September). Short breaks are also available at other times, subject to availability.

CANCELLATION / NO SHOWS

The following charges will apply if a reservation is cancelled:

6 weeks or more before the start of hire	Loss of deposit
4–6 weeks before the start of hire	25% of hire charge
2–4 weeks before the start of hire	50% of hire charge
Less than 2 weeks before start of hire	100% of hire charge
No-shows	No refund <i>*except on similar basis to late arrivals</i>

Insurance cover is advised to safeguard against this possibility.

LATE RETURNS

Failure to return on time will incur a penalty charge of £25 per hour or part of. Failure to return the vehicle by 5pm on the last day of hire means the vehicle is not insured and therefore drivers are liable to criminal prosecution.

AVAILABILITY

If due to circumstances beyond our control, the vehicle booked is not available we reserve the right to provide a full refund of monies paid to us. Kintripper accept no liability for any consequential losses or cost incurred by the hirer, e.g. ferry tickets etc. Customers are advised to take out their own travel insurance policy to cover such losses/costs.

CANCELLATION BY KINTRIPPER

Kintripper may cancel the hire if, at the time of collection, the nominated drivers licences or proof of address requested are invalid or not in accordance with the terms and conditions. Provisional driving licences are not acceptable. In these circumstances, all monies paid by the hirer (except the refundable security deposit £500), will be forfeited to Kintripper. It is the hirer's responsibility to ensure that all agreed drivers are licensed to drive the vehicle in line with our Terms and Conditions.



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SECURITY DEPOSIT

A security deposit (refundable) of £500 is required via bank transfer 10 days before your hire date. Security deposits are refunded in full provided that the vehicle is returned to us clean on the inside, undamaged and on time. Un-emptied toilets, or toilets that have been allowed to overflow, will be charged at £50 for emptying and cleaning. Replacement costs for any items missing or damaged will be deducted from your security deposit. Refunding of the security deposit is paid after cleaning and full inspection of the returned vehicle.

FESTIVAL SECURITY DEPOSIT

We reserve the right to charge a high security deposit on these occasions.

FUEL / DIESEL

Fuel is at the hirer's expense and not included in the hire charge. We will supply a full tank out, and you will return with a full tank back. It is the responsibility of the hirer to make sure the correct fuel is put in the motorhome, which is diesel. The hirer will be liable for all repair and replacement costs incurred as a result of using the wrong fuel and Kintripper will not offer a refund or pay compensation for loss of use by the hirer whilst the vehicle is off the road as a result. Any refilling required upon return of the vehicle will be deducted from the security deposit.

OIL AND WATER

Kintripper will ensure that oil levels have been checked and are at the optimum level before releasing the vehicle for hire. Regular checking of the oil and water levels whilst out on hire are the responsibility of the hirer, who will be liable for any accidents, breakdown, or damage caused by a failure to maintain the correct levels.

TYRES AND WINDSCREEN

Regular checking of the tyre pressures and windscreen is the responsibility of the hirer. The hirer is responsible for the damage of the windscreen and windows, plus punctures or other damage to the tyres during the hire period. Where possible repairs/replacements should be carried out as appropriate and paid for by the hirer at the time. Kintripper should be advised before any repairs are carried out and failure to do this could result in a deduction from your security deposit if further repairs are required.



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INSURANCES

Comprehensive insurance for travel within the UK is included in the hire charges. European insurance can be agreed in advance of the departure date as part of our European Travel Pack (see additional options below for full details.) Hirers are advised to arrange their own personal effects and travel insurance. The vehicle is only insured for the period and therefore the driving of the vehicle after the expiry of the contract period may result in the driver committing a serious traffic offence. Furthermore the hirer is personally responsible for any accidental damage, injury and consequential loss after the expiry of the hire period. There is a 500 excess and any damage £ within this amount will be deducted from the security deposit. Any damage over this amount will result in the entire security deposit being forfeited.

Our insurance is subject to the following conditions:

- The insured shall verify the identity and permanent address of the hirer and any other permitted driver by means other than relying solely on the information contained in the hirer's driver's driving licence and that such person is not amongst the excluded persons enumerated below.
- Two forms of ID shall be obtained e.g. Utility bill no more than 60 days old and driving licence.
- The insured vehicle shall not be let out on hire/driven by:
 - (a) Hirers under 21 or over 79 years of age unless otherwise agreed by the insurer.
 - (b) Hirers under 21 or over 79 years of age if the vehicle is a minibus, MPV (8 seats including driver) or 7.5 ton GVW or above.
 - (c) Hirers aged 21 to 22 unless a full valid UK or EU driving licence has been held for 2 years and prior authority has been given by insurers.
 - (d) Hirers who have not held a full valid UK or EU driving licence for 2 years.
 - (e) Any persons who have been convicted of an offence in connection with the driving of a motor vehicle or motorcycle and/or have had their driving licence endorsed or suspended, or had 6 penalty points imposed. Parking offences and not more than two 3-point speeding offences in the past four years may be ignored. Spent convictions covered by the Rehabilitation of Offenders Act 1974 may be disregarded.



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- (f) Any persons who have any mental or physical disability or infirmity, or suffer from fits, diabetes or any heart complaint, and as a result are not permitted to drive by the DVLA.
 - (g) Any persons who have had their insurance declined and/or renewal refused and/or special insurance terms imposed as a result of claims experience and/or have had their insurance or cover cancelled by any motor insurer.
 - (h) Any persons engaged wholly or partly in professional entertainments or professional sports persons.
 - (i) Jockeys and persons connected with racing, the gaming industry or press of any sort.
 - (j) Persons who, whilst driving, have been involved in more than one accident during the past 3 years.
 - (k) Foreign Armed Services Personnel, other than persons holding a full UK/EU licence for 2 years or more.
- The insured shall be considered as the being the agent for the hirer or other permitted driver for all purposes in connection with this insurance but under no circumstances shall the insured be considered as agent for the insurers.
 - The insured vehicle shall not be used for carriage of goods of an explosive, dangerous or hazardous nature or for carriage of goods or passengers for hire and reward.
 - Any vehicle which is added to the motor insurance database will be charged the appropriate premium.

BREAKDOWN / ACCIDENTS

In the unlikely event of a breakdown or accident, recovery services are at the disposal of the hirer. Instructions for replacements, at the cost not exceeding £50, may be given by the hirer, and will be considered for reimbursement where appropriate by Kintripper on the production of receipted invoice. Kintripper approval must be obtained in respect of repairs/replacements in excess of £50. Kintripper is not responsible for hotels or any other consequential expenses subsequent to a breakdown but, will refund the hire charge for any complete days loss of the vehicle. Every effort is made to ensure that the vehicle is in safe and roadworthy condition before it leaves our premises, but Kintripper



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shall be under no liability for third party claims or damages in connection with or subsequent upon, any accident or breakdown. In the event of an accident involving the vehicle, the hirer must inform Kintripper as soon as possible and within 24 hours. The hirer must complete an accident report form when requested by Kintripper.

EUROPEAN

European mileage is limited to a 1000 miles a week, an additional £10 per day is added to the total cost of hire.

COOKING EQUIPMENT

Our motorhome comes fully loaded with everything you need, i.e. cooking utensils, crockery, etc.

PARKING

There is secure parking for when you leave your car with us. Vehicles are left entirely at your own risk and we accept no responsibility for any loss or damage which may arise.

SMOKING / E-CIGARETTES

We do not allow smoking/e-cigarettes in the motorhomes at any time. The hirer will be liable for full cost of cleaning or repairing damage to the motorhome caused by smoking/vaping, including loss of hire days.

PETS

Small well-behaved dogs are welcome in our motorhome. They are not to be left unattended in the vehicle at any time and are not allowed on any soft furnishings. Any damages or additional valeting required will be deducted from your security deposit. There is an additional charge of £25 per dog per booking and an extra £100 on the refundable security deposit.

BEDDING AND TOWELS

We supply bedding at an extra cost, we do not offer towels.

CHANGES IN THE TERMS AND CONDITIONS

We reserve the right to alter terms and conditions at any time.

