

# **Briarfield Training Solutions**

### Delegate Booking Form

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Please complete and email to: Briarfieldtrainingsolutions@gmail.com					
Name: Please type/print your name clearly as you wish it to	appear on your certificate.				
Home Address:					
	Post Code:				
Contact Telephone Number: preferably mobile					
E Mail Address:					
What course are you booking on?	Start Date:				
Important Information.  Do you have any learning barriers/difficulties/disabilities that we need to be aware of during the course? For example, dyslexia requiring handouts to be printed in a different colour. We may contact you in advance of the course start date to discuss how we can help you further.  If none, please state none.					
Please tick this box to acknowledge that you have read our bookin	ngs and cancellation policy.  Date:				
Please indicate how you intend to pay. BACS Cheque Cheques should be made payable to Briarfield Training Solutions and please ensure you write your course name/date on the back. Cheques to "Briarfield House", 62 W	Invoice Cheque  Westlands Way, Leven, Beverley, HU17 5LG				





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#### Booking and cancellation policy for individual bookings.

- A telephone/email booking is only guaranteed upon clearance of payment which must be made within 5 days.
- If you must cancel the course, the following charges will apply: -
  - An alternative delegate within 6 months can be substituted at any time, without any additional fees.
  - There will be no charge if you give 1 full calendar months' notice is given prior to first day of course.
  - 50% will be refunded if notice is given in writing/email within 14 days of the course.
  - There will be no refund if there is less than 14 days' notice, except in the event of a bereavement/hospitalisation as outlined below: -
  - Failure to attend a booking on the day or leaving during the course for any reason will result in the loss of the full course fee.
- Briarfield Training Solutions are not responsible for travel arrangements and travel expenses incurred by delegates because of cancellation.
- If you or a member of your immediate family are hospitalised or there is a death of your immediate family within 14 days of the course start date, upon receipt of requested proof, if you cannot book an alternative date within 6 months, Briarfield will refund 50%.
  - Immediate family members will be defined as parents, spouses, live-in partner, son/daughter or stepchild residing in the same home as the delegate and grandchild. It will also include grandparent's funeral arrangements however, it will not include siblings, in-laws, aunts, uncles, nephews, nieces, ex partners/spouses or pets.
- Briarfield Training Solutions reserve the right to cancel any course if there are insufficient numbers to run a viable course. We will endeavour to provide as much notice as possible but at least 4 days' notice. Delegates will be provided with the opportunity to transfer to another course date, or a full refund of any fees paid.
- If a course is delivered in less time than the advertised time, for example delegates work through breaks, take a shorter lunch or there are lower numbers which enable the trainer to deliver the syllabus in less time, no refund will be made.
  - Page 1 of 1, policy as at 11th February 2017.

