



DEPOSIT & GUARANTEE PROTECTION

Customer Care  
**MERIT AWARD**

THIS IS TO CERTIFY

that following our recent installation quality survey

LMD (SUTTON COLDFIELD) LTD

obtained a **100%** customer satisfaction rating.

This high percentage figure entitles  
the above company to display this certificate of merit  
for twelve months from the date shown.

It demonstrates that the company is meeting the  
high quality standards set by Independent Warranty.

AWARDED ON THIS DAY

14<sup>th</sup> September 2017

AUTHORISED BY

THIS AWARD CERTIFICATE IS THE PROPERTY OF INDEPENDENT WARRANTY AND MUST BE RETURNED  
TO THE SECRETARY WHEN REQUESTED ON THE INSTRUCTION OF INDEPENDENT WARRANTY

Independent Warranty  
20 Billing Road, Northampton, NN1 5AW

Telephone: 01604 604511

[www.iwa.biz](http://www.iwa.biz)