

Passionate about bathrooms



**WILLBOND**  
Bathroom Centres



## **Total peace of mind**

- Leading designer ranges
- OUTLET best value suites
- Help every step of the way
- Expert design team
- Approved installers
- After sales care
- 100+ years of experience
- 4 branches (across the region)
- Team of over 90 friendly people



liquid assets



## Welcome to Willbond

With over a century of serving customers across the East Midlands we know what it takes to turn your bathroom into a liquid asset.

From four branches and through a friendly team of over 90 people, our priority is making the experience enjoyable and stress-free – from initial selection advice to comprehensive after sales. Open six days a week we're here for you.

Our stylish showroom displays are designed to make choosing easier for you. This is where our customer service team comes into its own. They will provide you with

a wealth of information, without a hint of sales pressure. We firmly believe that customers want to make informed decisions with the full facts, leading brands (and working models) to hand.

From walk-in showers, baths and whirlpools to cabinets, tiles, heating, lighting and accessories. All this plus our bathroom design team, approved installers and delivery fleet means we've everything you need under one roof.

Your bathroom should be a room to relax in.

Our showrooms are the same. Enjoy.





# overflowing with advantages



LAURA ASHLEY  
BATHROOM COLLECTION

OUTLET  
BATHROOMS MORE  
for LESS

KOHLER®

pura  
bathrooms

DURAVIT

HERITAGE  
BATHROOMS

KEUCO

BISQUE

utopia... naturally

hansgrohe

IMPERIAL

crosswater<sup>x</sup>



## quality brands

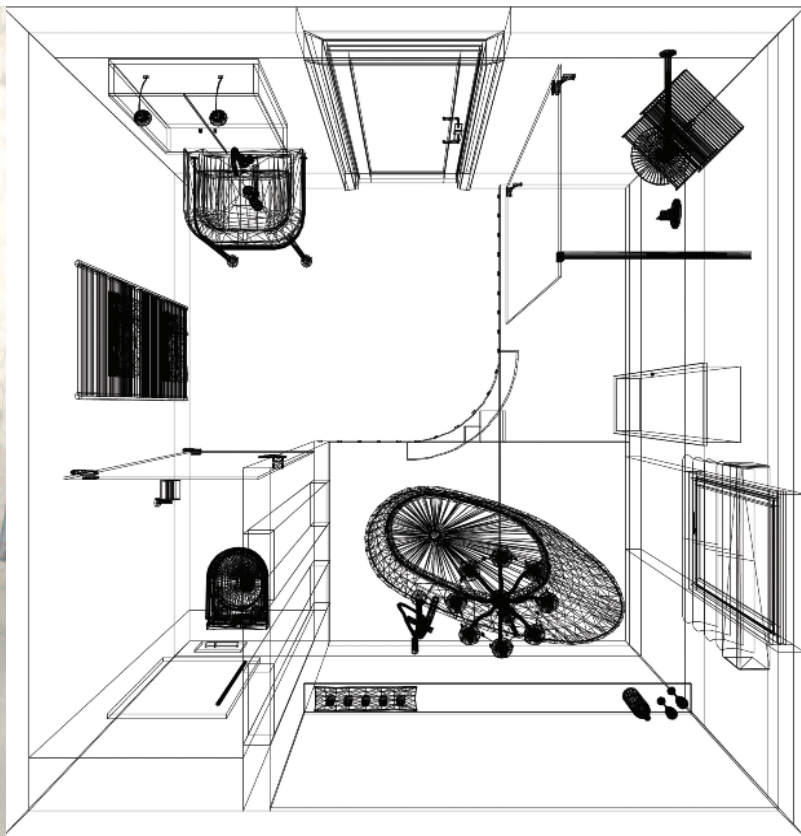
With more choice than ever available, it can be difficult to know which product or brand suits your needs.

At Willbond, we invest considerable time and energy making sure that we only stock brands and products which we know offer you the ideal combination of design flair, quality manufacture and value for money. What's more, we make sure that these criteria are met at all price points - from

the ultimate dream bathroom concept through to more functional suites, such as our OUTLET best value range.

Our key supply partners feature leading names in UK and European quality design. And because we've built lasting relationships with these companies (with over £1m of stock held at any one time), we can do more to ensure the process flows smoothly from start to finish.

See more leading brands and the ranges we stock at [www.willbond.co.uk](http://www.willbond.co.uk)



Our beautifully laid out showrooms are where you can see working baths and showers, and a world of options. We like to share our insider knowledge. Whether you want something super-sleek or sumptuous and sexy, have acres of space or nothing more than a broom cupboard, you need to make sure that you get the very best out of your bathroom.

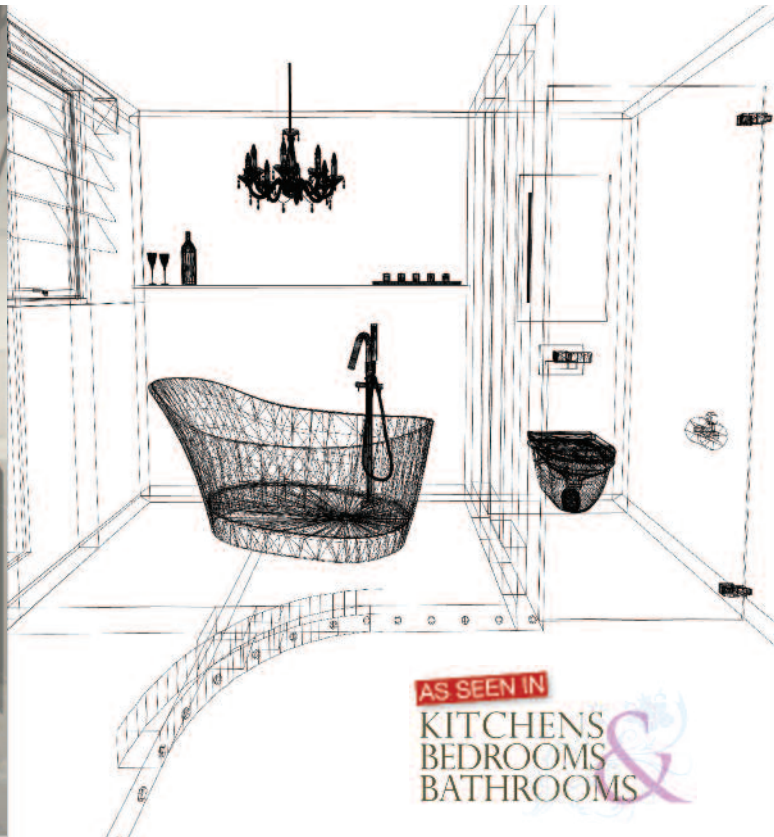
This is precisely where our specialist Bathroom Design Team comes in. They will help and guide you through the

choices. After discussing your ideas, they can arrange to visit your home, measure your bathroom and then put together a recommendation that fits your budget and lifestyle perfectly.

Using 3D software, we can recreate the shape and space of your bathroom, your new suite or fittings and even the colour scheme. This gives you a clear picture of how everything will look and be a fantastic addition to your home.



expert design on tap



## awash with ideas

- Digital showering
- Small space fixes
- Boutique bathing
- Sleek walls & floors
- Clever lighting
- Hot heating tips

“ Thank you for all your help in the design and choice of my bathroom. Everything fits perfectly, arrived as promised and in perfect condition. A 100% service from start to finish. ”



To make sure we deliver customer service excellence, we keep an eye on every order – every step of the way.

Having made your decision, one of our sales team will give you a written quote.

## placing your order

Unless your order is being charged to an Installer's Credit Account, we will require a deposit of 25% to process your order. At this point, your order will be carefully checked by our sales team to make sure no detail has been overlooked. You will be sent a detailed **Order Acknowledgement** with your own unique reference number.

Once you've ordered your dream bathroom from us, we recommend that you carefully check your **Order Acknowledgement**. This is designed to prevent any misunderstanding about the details of your order. As a result, some elements (such as baths and shower doors) are sketched.

- Check all your components are listed
- Make sure all finishes and colours are correct
- Make sure any sketches are correct



flowing smoothly from the word go



If you have any queries simply call one of our sales team and quote your own reference number. We then order your items from our suppliers and have them delivered to our central warehouse. Here, we assemble your order until all elements are complete. We will then call you to confirm a delivery date which suits you best. We deliver Monday through Friday and make no charge for this service within the East Midlands region. Subject to road and traffic conditions, we can give you a 2 hour delivery 'window' to help you plan your day.

We simply ask you to have a safe space to store your delivery until installation begins and that you check and sign the delivery note to acknowledge receipt of all items.

Remember, if you have any queries at any point in this process, you can call our sales team.

All that remains is for you to relax and enjoy your new bathroom.

### a few hot tips

- Don't leave your purchase until the last minute – different bathroom components have different lead times
- Check that all components are the right size to fit your bathroom, get through doorways and up staircases
- Check with your installer that your selection is suitable for your property

## our fitting promise



*“We are absolutely thrilled with our new bathroom. We were desperate to create more space in our tiny bathroom. Willbond planned it and recommend a fitter - everyone else said it couldn't be done - no problem for Willbond! Thank you all so very much.”*

And if you're worried about installation, check out Willbond's recommended Bathroom Fitters. We want buying your new bathroom to be a pleasure from start to finish. That's why every installer we recommend has agreed to and signed our code of conduct, guaranteeing you a fair price, good craftsmanship and no mess.

All of which means that if we recommend them to you, you know they have to be good. Very good.

Don't forget our prices include free delivery across the East Midlands, at a time that suits you. This all adds up to great service, quality and value. So if internet shopping has tempted you, or let you down, come to Willbond and relax.



*“Thanks for delivery of our bathroom on Friday at pretty short notice...Steve was fantastic; we very quickly had everything out of the van and safely upstairs, which would have been impossible without his lead on how to manoeuvre all the cartons.”*



Check out what customers  
say about our service @

**[www.willbond.co.uk](http://www.willbond.co.uk)**

Follow us @willbondworld



**Willbond. Where else!**



## NOTTINGHAM

265 Ilkeston Road, Nottingham NG7 3FY  
Tel • 0115 841 8855 • Fax • 0115 841 8866  
**nottinghambathrooms@willbond.co.uk**

Monday - Friday 8.30 to 17.00 hours  
Saturday 9.00 to 17.00 hours  
Sunday Closed

## DERBY

600 City Gate, London Road, Derby DE24 8WY  
Tel • 01332 388 600 • Fax • 01332 388 606  
**derbybathrooms@willbond.co.uk**

Monday - Friday 8.30 to 17.00 hours  
Saturday 9.00 to 16.00 hours  
Sunday Closed

## GRANTHAM

66 London Road, Grantham NG31 6HR  
Tel • 01476 512 360 • Fax • 01476 512 369  
**granthambathrooms@willbond.co.uk**

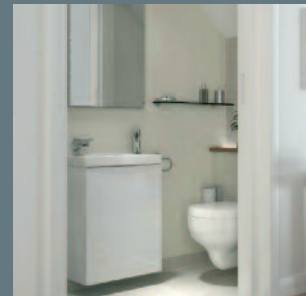
Monday - Friday 8.30 to 17.00 hours  
Saturday 9.00 to 17.00 hours  
Sunday Closed

## CHESTERFIELD

Spital Lane, Chesterfield, Derbyshire S41 0EX  
Tel • 01246 273 657 • Fax • 01246 220 313  
**chesterfieldbathrooms@willbond.co.uk**

Monday - Friday 8.30 to 17.00 hours  
Saturday 9.00 to 17.00 hours  
Sunday Closed

**willbond.co.uk**



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