

# Make the right choice for you and your home

We are a family-owned and run home improvement business, proudly serving our customers since 1981.













## Welcome to Custom Glaze

Custom Glaze is owned and run by father and son, John and Mark Fletcher. Based in Milton Keynes, we have over 35 years of experience fitting windows, doors, conservatories and roofline (fascias, soffits and guttering) products in and around the area. We are highly regarded as a company who offer the very best quality at realistic prices.









## Committed to giving you excellent quality and service!

We pride ourselves on our local work, don't use pushy sales techniques and can be trusted because we've got a hard-earned local reputation to maintain. In fact, most of our business comes from happy customers who recommend us to friends, family and neighbours.



It's not only in our showroom where you can see Custom Glaze installations. Being a local company, we have an added advantage in that you can almost always be directed to a property near your own to see for yourself how smart our products look once fitted – it's a rare street that does not have some of our work on show. Also, if you're thinking about choosing Custom Glaze and would first like to talk to one or more of our existing customers,

then we would be happy to make the arrangements.



"Excellent service and craftsmanship. The installers worked really hard and exceeded my expectations."

Mr & Mrs Coggings, Westcroft

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Visiting our Showroom

### Vevo

## More than just windows and doors

Custom Glaze is proud to be a select installer of Vevo products. Vevo is one of England's largest manufacturers of uPVC windows and doors and we believe they're the best on the market: that's why we offer them to you.

Choosing Vevo means you can be sure your windows and doors will always be built to your specification, using the highest quality materials and years of expertise.

The result? Practical, elegant windows and doors that enhance and protect your home. Each one expertly designed and made; a thing of beauty, security and durability installed by craftspeople who care.





#### Latest technology

Unlike most other window systems, the Vevo uPVC range is one of the most modern available and was designed from scratch to take advantage of the very latest developments in window engineering technology.

The multi-chambered design of the Vevo uPVC profile means the transfer of heat and cold is minimised, keeping your home warmer and your energy bills lower – as well as helping the environment. We also guarantee your windows are 100% lead-free.

Additional features have been designed in to ensure the operation of your low-maintenance doors and windows is not only smooth and silent, but that they remain hard-wearing and long-lasting too.

#### **Beautiful frames**

Gone are the days when uPVC windows and doors were only available in white. Our coloured uPVC wood-grain foils are applied during the manufacturing process using the very latest in machine tooling – you may find it hard to believe that the frames aren't actually made of wood!

Or, if it's the modern look you're after, you could go for smooth grey in our sleek aluminium profile. Whether you choose uPVC or aluminium, there is a shade and finish for every home.

#### Safe as houses

With built-in strength, high security multipoint locks and the latest in ModLok™ technology (available on our uPVC patio and bi-fold door range) you can sleep soundly whilst knowing your home is secure and your family is protected.



Vevo windows and doors are all manufactured in the UK using the highest quality material, locking mechanisms and manufacturing processes available on the market.



## Up to £1000\* Insurance Excess cover on uPVC windows and doors



### A leading industry insurance protection policy from Vevo

As a leading manufacturer of uPVC doors, Vevo take great pride in not only the products they research, design and manufacture, but also the services that support their installers and customers.

In the unlikely event of a successful break-in, **VevoSecure** will reimburse any insurance excess up to a maximum of £1,000\*.

**VevoSecure** is a scheme designed to work in partnership with our customers and installers, providing you with peace of mind when it comes to protecting your property.

**VevoSecure** guarantees the performance of our products against break-in through failure of the locking mechanisms.

The **VevoSecure 10 year Security Guarantee** offers you complete peace of mind for free.

- √ 10 YEAR GUARANTEE
- √ Up to £1000 EXCESS COVER
- √ VERIFIED CERTIFICATE
- ✓ SECURITY ADVICE & SUPPORT



\*Subject to terms and conditions See website for full details www.vevowindows.co.uk/vevosecure

## Better for the Environment

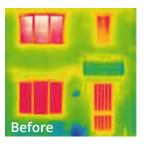
#### **Energy ratings explained**

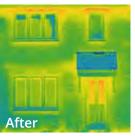
One of the most effective ways you can save energy within your home is through installing energy efficient doors and windows.

Whether double or triple glazed, our windows outperform most of the other leading windows in the UK – mainly due to our innovative uPVC multi-chambered profile design.

The BFRC Energy Rating Scheme is the UK's national system for rating the energy efficiency of windows and is recognised within the Building Regulations as a method of showing compliance for your windows installation. The rating scale indicates how well a product will:

- Help you contain and conserve heat within your building in the winter
- Keep out the elements
- Reduce condensation on the inside
- Contribute to improved sound insulation.





#### You can lose up to 20% heat loss through inefficient windows and doors

Before photo shows heat is being lost through inefficient windows and doors.

After photo shows heat stays where it's meant to be – inside your home.



Custom Glaze install A+ energyrated windows as standard, better than most of our competitors, which means that you will be able to enjoy a warmer and quieter home as well as lower energy bills.

#### Removal & Disposal

Custom Glaze will remove all old units and building debris from site, leaving everything clean and tidy.



All waste generated by Custom Glaze goes through a Sorting Station to ensure that "waste to landfill" is kept to a minimum.

#### Lead-free

Custom Glaze windows are made from 100% lead-free uPVC



 better for the environment and better for you and your family. You no longer have lead in petrol or paint so why choose to have windows containing lead?

## uPVC Profile

#### Why is it the best on the market?

#### Zero Air Leakage

Patented co-extruded bubble gaskets which outperform all others in permeability - achieving a zero air leakage result at independent tests at BSI.

#### **Screw Retention**

Hollow pockets allow for the insertion of uPVC screw retaining strips to achieve 'screw pull out forces' to rival 1.2mm steel.

#### Strength

The six chamber design achieves strength without the need for thermally inefficient steel inserts in both window sashes and window outer frames.

#### **Energy Efficient**

The uniquely designed six chamber energy plus system is so efficient it can achieve the energy ratings A+13 with a double glazed unit and A+23 with a triple glazed unit, which exceeds the new A++ standard.



#### **Heat Conserving**

A sign of how well insulated our windows are is that so little heat escapes, that it is not uncommon to see condensation on the OUTSIDE!



#### **Lead Free**

All Custom Glaze uPVC products are completely lead free.





#### **Vevo Chamfered**

The chamfered option creates a symmetrical, contemporary, straight edged style. Typically considered a more modern look.



#### **Vevo Sculptured\***

The sculptured option gives a more curvaceous, traditional, decorative finish to your window. A popular choice for period properties. \* Supplied as standard.



## Windows

## Not every uPVC window system is the same

When you're deciding which range of windows to choose for your home, there are a number of factors to consider:

- · Will they look good?
- Will they be sympathetic to the overall building design?
- Will they exceed the most stringent energy efficiency targets and help minimise ongoing heating bills?
- Will they provide the highest levels of safety and security?
- Are they available in a wide range of styles and colour choice?
- Is there a range of matching doors, roofs and other products available?
- · Will the products be guaranteed?



The Custom Glaze range is different to other systems on the market – being designed from scratch to take advantage of the very latest developments in window engineering technology.

Combining high-tech design and engineering with the flexibility to create an individual appearance for every home, our system pushes the boundaries of possibility with a range that doesn't even need to look like uPVC. And with the patented double-action bubble gasket offering a continuous seal, even in the corners, draughty windows are a thing of the past.

## Safe & Secure

#### Keep the intruders out!

Your home should be a safe haven – that's why all our windows are designed, tested and certified to meet the highest standards of security. We also cyclic test our moving parts to make sure they won't wear out, however much you use them.

Child restrictors can be fitted to almost any of our windows to give you extra peace of mind that your little ones will be safe – please ask for more information.

#### **Enhanced security**

- High security shootbolts top and bottom
- The shootbolts are double the thickness than most on the market
- An end cam fitted close to the shootbolt adds extra security
- Metal keeps for maximum security
- The centre lock has robust opposing claws that firmly grip both ends of the keep to resist attack.

#### PAS24:2012

This accreditation is part of the British Standards system and shows that every component used to make the product has been subjected to a series of tests, demonstrating enhanced security performance for your peace of mind.

#### Secured by Design

A Police-backed initiative, Secured by Design, status is awarded to products designed with exceptional security features as their main priority.\* Products that hold this certification are tested to meet the requirements of the 'Association of Chief Police Officers'.





<sup>\*</sup>optional upgrade to standard window.

## Design Options

#### **Windows**

Trusting us to transform your home and lifestyle brings exciting choices. Not least, the opportunity to choose from an almost limitless range of colours, profiles, textures and styles for the look you want.





#### **Georgian Bar**

Our Georgian style double-glazed sealed units are manufactured with an internal bar to give the effect (at a distance) of separate sealed units.

This popular feature is always in demand as it combines stylish traditional looks, with an easy to clean, low maintenance finish.

#### **Astragal Bar**

Designed to replicate traditional timber windows, the Georgian astragal bar design goes one step further than our Georgian window.

As well as incorporating spacer bars between the glass, bars are also raised from the glass to give the window an authentic cottage style look, making the astragal bar extremely popular, particularly with owners of older-style properties.



#### **Leaded Glass**

Traditional leaded windows are an important architectural feature of many houses and very much part of the English Heritage.

While a lead design serves no practical purpose today leaded windows can enhance a property of any age with character and charm. A wide choice of leaded window designs are available to closely match your existing windows. Our leaded windows offer easier cleaning and maintenance as well as the enhanced insulating qualities of modern uPVC windows.



#### **Equal Sight Lines**

A more traditional look is achieved by designing your windows with equal width frames ensuring a balanced and equal sight line across all glass units. This applies both horizontally and vertically.





#### **Decorative Glass**

You don't have to lose the character of your property when you update your windows. With a wide range of choice of decorative designs or even a bespoke design, your house will retain it's character whilst gaining all the benefits of new windows.



#### **Unequal Sight Lines**

Having opening sashes in certain areas of the window creates an unequal glass sight line between the sash and the fixed light.

## Colour Finish Options

Not just available in standard white, our windows can be personalised to suit the style of your home - as well as its colour scheme.

#### **Stock Colours**

The foiled colours are applied during the manufacturing process of the profile.



Golden Oak



Cream Woodgrain on White



Rosewood on White



Grey on white



White Woodgrain



White



Cream



Irish Oak



Ebony



Golden Oak on White



Chartwell Green on White



Ebony on White



Cream Woodgrain



Rosewood



If the stock colours aren't quite what you want, special order colours are available.

The molecular cross bond process of Kolorbond means that the choice of colour for your windows is truly yours. Available in all standard RAL and BS colours. Colour can be applied to uPVC window frames, doors, conservatories and fascias. Guaranteed to adhere to the plastic and is extremely colour stable and resistant to UV. We also offer a special order foiling option. Ask our sales team for details.

The colours shown in this brochure give an indication only. No guarantee can be given that they will exactly match the product

## Handle Options



Your choice of handles complements your good taste in windows.

Our range of handles combines security, practicality and aesthetics for a long, trouble free service life – with colours and finishes to match or contrast with our uPVC products. Available in both straight and cranked styles.





White Straight



White Cranked



Satin Silver

## Monkey Tail and Teardrop handles now available

For the authentic look or ultra modern, we've got it covered.



Bright Bronze



Monkey Tail



Gold



Chrome



Black



Teardrop

## Window Styles

#### **Casement Windows**

The casement window offers total versatility and is still the most popular choice available today.

This style offers slim sight lines to allow in maximum light and is available in sculptured (curved) or chamfered (bevelled) 70mm profiles (frames). Our windows are internally beaded as standard.

To add character, you can add astragal bars or Georgian bars, you can also choose from a wide range of colours, finishes and hardware and glazing options.

"This is the second time we have used Custom Glaze, the first time for a patio door. We are just as pleased with the result and workmanship this time."

Mr & Mrs West, Newport Pagnell







#### **Sliding Sash Windows**

This style of window combines the best of both worlds - the traditional visual appeal and versatility of sliding sash windows with modern low-maintenance and rattle-free construction.

Vertical sliders can be styled with various Georgian bar designs: single, double bars or a full grid and with a choice of internal or astragal Georgian bar.

Finishing touches can include sash horns, thumb latches and finger pulls.

#### **Tilt and Turn Windows**

You can enjoy having your windows open without the worry of security with tilt and turn windows. This style offers a greater scope for larger opening lights than a traditional casement window and the larger panes of glass help its thermal performance.

Perfect as a fire escape or simply to let in more fresh air, most windows are supplied as 'tilt before turn' to make them safer and avoid the risk of children opening them fully in the first instance.

They are available with as many options as our popular casement windows.

#### **Shaped Windows**

A window does not have to be square, in fact we have the ability to 'fit any window, anywhere'.

We can provide windows in all shapes and sizes and as with the standard range of double glazed windows, they can be made from an almost limitless range of colour finishes, profiles, textures and styles for the look you want.







## Window Styles

#### **Flush Casement Windows**

For the look of a traditional timber window with the advantages of uPVC.

Many property owners require a traditional timber window frame, sometimes due to planning or environmental restrictions.

The flush casement window is an ideal choice over the more expensive timber option. The sash is fitted flush into the frame and it can be foiled to look like traditional timber or to offer a sleek contemporary finish.

As with the rest of the EnergyPlus range, the flush sash window is 'A+' rated, offering a lower cost window with higher thermal benefits than timber – in addition to being fully secure.

Available in sculptured profile with a flush finish on the external face and in a wide choice of colours.





#### **Horned Sash Windows**

Horned Sash windows preserve the classic look of wooden-box-sash windows whilst maintaining the authenticity of any property. Made to complement our casement range this window looks like a traditional sliding sash but performs as a casement – giving you the best of both worlds!

They are designed to achieve the highest levels of weather-tightness and resistance to draughts and the high security shoot bolt locking systems provide unparalleled protection against break-ins.

For an individual appearance, you can customise them with accessories such as Georgian bars.

#### **Bay and Bow Windows**

Bay or bow windows are a great way to bring more light into your home. The ultra-slim frames of these windows increase the flow of natural light as well as creating an enhanced field of view.

Choose from different styles and colours and enhance the look with a range of additional designs including leaded glass, Georgian or astragal bar or decorative horns.

Decorative glass fanlights can be ordered to closely match your existing designs and the roof can be GRP or lead.

"Everyone involved in dealing with this contract have been very professional and to a very high standard."

Mr & Mrs Dennis, Loughton





#### **Bi-Fold Windows**

Popular for use in conservatories and orangeries as well as commercial use, the bi-fold window enables you to fully open one side of the room whilst retaining valuable wall space for furniture inside the room.

Not only does the bi-fold window have high energy efficiency, it meets the highest security standards and is manufactured in the UK. With a huge choice of colours and pane options, this style of window can look either modern and contemporary or traditional, enhancing any type of building.

## Composite Doors

#### **Composite Doors**

A composite front door combines the traditional appearance of a timber door with the thermal performance and optimum style of a modern solution – offering up to six times the insulation of a timber door.

Whether your home is on a busy main road, or a rural retreat, a composite door guarantees security, together with maintenance-free enduring performance.







#### Please request a brochure to see many more styles





























#### **Stable Doors**

Our composite stable doors provide maximum ventilation without having to open the whole door, as well as keeping children and pets indoors. As with all our doors, they offer high security and are available in a choice of colours, thresholds and door furniture.







## uPVC Doors

#### **uPVC** Doors

uPVC doors offer a classic look which combines the best features of traditional doors with the practical benefits of modern design and materials.

Perfect for back doors as well as front doors, each door is made to measure, tailored to your specification and the style of your home. They can be fully glazed, clear patterned or sandblasted and offer a choice of furniture to suit your taste.







### French Doors

#### **French Doors**

Offering a more traditional alternative to patio or bi-fold doors, our stunning range of uPVC French doors come with the same high specification and colour options as our window range - just as you'd expect.

Our French doors are available in either 'open in' or 'open out' style to suit your living space and provide your home with a beautiful and secure entrance - complete with a range of patented low and ultra low threshold options which is ideal for providing access for those with limited mobility.







#### Safe and secure

Your home should be a safe haven – that's why all our products are designed, tested and certified to meet the highest standards of security. All the moving parts are also cyclic tested to make sure they won't wear out, however much you use them.

#### Personalise your door

There are a huge number of options to choose from to truly personalise your French doors – the style of frame, colour, glazing and handles – the possible combinations are limitless!

## uPVC Bi-Fold Doors

#### **uPVC Bi-Fold Doors**

Imagine being able to open up an entire wall of your room, bringing the outdoors indoors and bringing a whole new dimension to entertaining at home.

Our bi-fold door is the only uPVC range with a completely smooth opening and closing action, slimline frames, bespoke hinges and locks, together with a choice of styles, colours, pane combinations and handles – and our registered design low threshold opening for family-friendly or wheelchair access.

The bi-folding door range comes in a huge range of opening configurations so you can be sure of getting the right one for your home – from a 2-pane to a 7-pane door. Talk to us today about the most suitable combination for your needs.



Now with patented ModLok™ locking mechanism for extra security and strength, we believe it is the very best on the market. Add to that being one of the most thermally-efficient, helping to keep energy bills lower, and you can see why our bi-fold is a more cost-effective choice than a timber or aluminium door.



### Patio Doors

#### **Patio Doors**

Our patio door is one of the most modern and up-to-date sliding patio door systems available on the market.

Designed and manufactured in the UK, it offers a family-friendly low threshold option - perfect for ease of access, as well as a unique 'air glide' system that provides stability, durability and a smooth, silent operation. The self-cleaning track with built-in brushes, sweep the track clean every time the door is opened and with its ultra-slim sculptured sightlines, this patio door is one of the most attractive on the market.





#### High level of security

Security is very important so our patio doors feature the patented ModLock™ system, a combined reinforcement and multi-point locking system developed in conjunction with Yale. In addition, all external sliders feature anti-lift properties to combat would-be intruders

#### Choice of style and colours

You can choose from 2, 3 or 4-pane styles, and the coloured foils give the appearance of woodgrain which won't peel or scratch off.



## Aluminium Doors

#### **Aluminium Doors**

#### **Alitherm Plus**

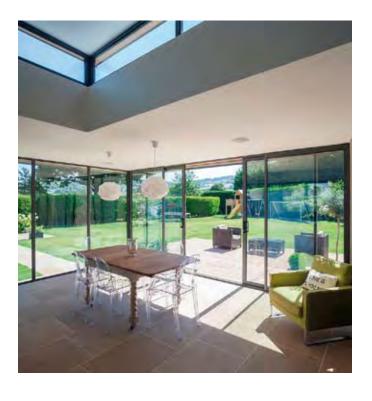
The Alitherm Plus range of residential aluminium doors gives a high performing, robust domestic door at an affordable cost. It features adjustable hinges and lock keeps ensuring your door is completely adjustable and secure for any application.

#### Visoglide Plus

This patio door adds eye-catching impact to the exterior of your home. The outward appearance focuses on a stunning glass area, highlighted by bold aluminium sections styles with clean aesthetic lines that work in harmony with the character of any home.

#### Slide 200

This versatile, single track, residential sliding door system provides a highly attractive, slim-line sliding door that has all the advantages of modern thermal break profiles to keep the heat in.



It offers the option of 2 or 4 pane doors to suit any application. The 2-pane mono track options provide a single opening sash on either the left hand or right hand side. The 4-pane option allows for two operating sashes in the centre and fixed panels on the outside.



## Aluminium Windows

#### **Aluminium Windows**

#### Alitherm 300

An aluminium casement window perfect for residential installations.

#### Heritage 47

This style offers practical and elegant windows for when you need to keep the style of your building's original windows and you cannot detract from the aesthetic character of your property.

#### **Aluminium Sliding Sash**

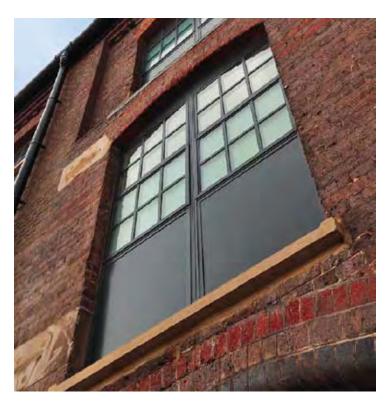
The slim frame sightlines and slim '42mm' meeting rails make this modern window perfect for both commercial or domestic properties. The flush opening of the sashes with no projections makes it ideal for schools and hospitals and if you're trying to replicate a traditional sash window, it comes with a choice of decorative sash horns and deep bottom rails.

All our aluminium sliding sash windows come with traditional authentic looking catches in a range of colours: White, Black, Gold, Chrome and Brushed Steel.









## Aluminium Bi-Fold Doors



#### **Aluminium Bi-Fold Doors**

With Custom Glaze products there are always options. The option of aluminium which provides additional strength and durability.

Thermally efficient they contribute to a reduction in heat loss and the cost of heating bills, providing warmth and comfort. The rigidity of aluminium sections means that these bi-folds show more glass and less frame than the uPVC option.





#### **Colour options**

The standard finish for an aluminium bi-fold is white (powder coated) and guaranteed for up to 25 years, (although this can be scratched if mishandled). Alternatively, an RAL colour is possible. You could choose one colour inside and another outside. To make a real feature of your bi-fold there is also a wide choice of metallic finishes and for the final touch, colour coded handles, hinges and roller carriers are available.

## Fascias, Soffits & Guttering

## uPVC Fascias, Soffits and Guttering

Roofline products are essential components for any property. Exposed to the elements, they play a crucial role in protecting the roof space and rafters of your home.

We offer everything you need for a complete, high performance roofline system, manufactured to the highest quality standards.

#### Low maintenance

Our uPVC roofline products won't rot, crack or warp and require no sanding, painting or treatment – ever. To keep them looking at their best, all that is needed is an occasional wipe clean with a damp cloth.

#### **Fascia boards**

Available in a range of colours and either a standard flat profile or a distinctive 'ogee' style.

#### Soffit boards

We offer a complete range of soffit boards which perfectly complement our fascia boards. These high-quality components give your roofline an attractive, clean-edged finish and require minimal maintenance.





#### Guttering

Our range of uPVC guttering is manufactured from high-impact, highgloss uPVC for a durable, weatherproof finish. It not only ensures efficient drainage of your roof, but can also improve the appearance of your home.

## Conservatories





Conservatories have come a long way over the years. Along with a wide range of styles, they also offer a choice of roofing systems so are an ideal alternative to a traditionally built home extension.

So whether it's to extend an existing room or to create a whole new living space, a conservatory is an ideal solution.

#### Free design service

Choosing the right conservatory is a big decision. Your choice must complement your home and be right for its intended use.

We are here to help you make the right choice by offering a start to finish process - our expert team will design your conservatory working with you to achieve the room that you want including support for any planning application and building regulations as required.

"We were highly pleased with the quality of the product and very pleased indeed with the professional workmanship and friendly manner of the fitters."

Ms Coll, Wolverton



## Conservatory Styles

#### Wide-fronted Victorian

The Wide-fronted Victorian conservatory suits all styles of house and home - from a period property to a new build.

Choose from the three-facet Victorian, featuring a bay front with three main windows at wide angles, or the five-facet Victorian. This style also has a bay front but with five main windows for space as well as aesthetics.

#### **Edwardian**

The Edwardian conservatory style is characterised by its lightness and airiness.

This style features a flat front and a square or rectangular symmetrical shape. It typically has a high, sloping roof style that gives a spectacular vaulted effect flooding the conservatory with light, making it a bright, airy and uplifting room.

#### **Gable Front**

A gable-front conservatory can add real grandeur to your home.

Square or rectangular in style, a gable end style gives you maximum space to plan the interior of your conservatory. The gable roof provides a grand and stunning impact both inside and out, and also maximises light coming into the room.





#### Lean-To

Perfect for properties that have restricted space under the eaves.

This is the simplest of conservatories in terms of design and with its clean lines, it helps it maintain a contemporary look. As the pitch of the roof can vary, it is ideal for a bungalow that requires a shallow pitch or a terraced house where a steeper pitch would be ideal.

#### P-Shape

Combining a mix of lean-to and Victorian styles, the P-Shape conservatory is the ideal choice for a larger conservatory.

This style combines a lean-to conservatory with a Victorian conservatory, which can be either three-faceted or five-faceted. Alternatively you can combine a lean-to with an Edwardian style conservatory to create what is called an L-shaped design.

## Conservatory Roof Systems

#### Choice of roofing systems

Once you've decided on the style of your conservatory, you then have a choice of roofing system. We have a system to suit every home and every budget, with a choice of traditional or contemporary looks.

- Fully Glazed high-performance glass or polycarbonate
- Solid Roof or Garden Room for optimum temperature control all year round
- Hybrid Roof LivinROOF or LivinRoom, combining glass and a solid roof

#### **Garden Room**

The Garden Room is the solid roof alternative to the conservatory.

This style offers you all the benefits of a traditional conservatory design, with large glass areas to the walls allowing you to enjoy uninterrupted views of your garden and the solid roof achieves an impressive level of climate control.

Planning permission is not always needed meaning you could have the extra space sooner than you may think.

All our garden rooms have full building control approval and are project managed to achieve the shortest build times, avoiding unnecessary inconvenience to you.





#### The Livinroom

The Livinroom gives you the best of both worlds. With its glass roof and perimeter ceiling, it combines the light and sky of a conservatory with the walls and ceiling of an extension.

You can maintain light and space by using windows all around or have brick piers to give a greater sense of solidity.

This 'real room/living room' feel means more styling and furnishing options and the perimeter ceiling is perfect for down lighters.

The Livinroom uses the Ultraframe Classic Roofing Technology System which combines state-of-the-art manufacturing technologies with elegant, contemporary designs. The strong, rigid, lightweight, aluminium conservatory roofing system (capped with uPVC) offers incomparable benefits and has been developed over 18 years by extensive Research and Development. It provides superior thermal efficiency when compared to a standard conservatory which can help as part of a Building Regulation compliant building.

#### The LivinROOF

LivinROOF is the first roofing system designed to give you the flexibility to combine solid and glazed roofing seamlessly.

Whether you are constructing a new home extension or replacing an old existing conservatory roof the LivinROOF can give you total design flexibility and the ability to create stylish and thermally efficient rooms like no other solution on the market.

The LivinROOF roofing system is constructed from insulated composite external panels and Kingspan slab insulation, which are strong and robust yet extremely thermally efficient.

At Custom Glaze we understand the importance of natural light in any home extension. The great feature of LivinROOF is that it can incorporate one, or a number







of glazed panels that allows daylight to penetrate deep into your room, making the space instantly brighter.

- All LivinROOF designs come complete with the Livinroom perimeter ceiling system as standard, not only providing the perfect place for spotlights and speakers, but it gives the effect of lifting the vaulted ceiling, giving a light airy feel to the new room.
- LivinROOF can incorporate the Classic Cornice - hiding the guttering and giving your conservatory a modern, aethestically pleasing feature.
- Externally the LivinROOF is finished in urban grey to complement any housing style and give a contemporary look.
- The LivinROOF is quick to install compared to other solid roofs on the market which means you can enjoy your room as soon as possible!



### Custom Glaze installations

























## Customer check list

## A checklist to help you choose the right company for your windows, doors or conservatory.



#### Does the company have a proven track record?

We have over 35 years of experience and have always traded as Custom Glaze.



#### Will the installation comply with Building Control?

We use our own installers and they all comply with the rigorous standards set out by Building Control using FENSA – the Government authorised Competent Persons Scheme for the replacement of windows, doors and roof lights in England and Wales.





#### Does the company supply A+-rated energy windows as standard?

Custom Glaze fit A+-rated energy windows as standard to ensure that your home is well insulated and energy efficient.



#### Can I be sure of a reliable after-sales service?

We have a dedicated after-sales team so should the need arise, you can be reassured that we will look after you beyond the installation period.



#### How can I be certain of the installation quality?

Every one of our fitters is qualified to Level 2, NVQ Diploma in Fenestration Installation (Construction) (QCF) standard, as well as being FENSA MTC compliant (Minimum Technical Competencies) so you can be totally confident of a quality installation.





#### Is my deposit protected and is it a meaningful guarantee?

Deposits, other payments and your after-sales warranty are fully backed by HomePro insurance.





#### Can I rely on Government TrustMark Accreditation?

Custom Glaze operate within the stringent framework of the Government's TrustMark Scheme which recognises traders who are reputable and trustworthy.

"TrustMark has been successfully providing consumers with an impartial assessment of the standards of local tradespeople, to help them make informed decisions when hiring contractors to improve their homes".



Vince Cable, former Secretary of State for Business www.trustmark.org

## **Customer Testimonials**



"Fast friendly craftsmen installed everything on time. Finish looks good."

Mr & Mrs Berry, Giffard Park

"We have used them on a number of occasions and their service is very efficient and customer focused."

Mr & Mrs Hahn, Wolverton

"Couldn't fault the quality of work or service. The fitters were excellent. Would recommend to others."

Mr & Mrs Hitchcock, Newport Pagnell

"Lovely job, will have Custom Glaze back next year for more work."

Mrs & Mrs Devlin, Downs Barn

"Installation was completed to a very high standard, the installers were polite prompt, and very tidy. I would have no hesitation in recommending them."

Mr Andrews, Blue Bridge

"Very pleased with all the work, lovely people. Would recommend and use again."

Mrs Marshall, Bletchley

#### See more customer comments on our website







### Showroom Opening hours:

Monday - Friday 9.00am - 6.00pm Saturday 9.30am - 5.00pm Sunday 10.00am - 4.00pm

Head Office and Showroom Unit 8, Denbigh Hall Industrial Estate Milton Keynes MK3 7QT

t: 01908 650140

**e:** sales@customglaze.co.uk **w:** www.customglaze.co.uk