

Go Virtual Assistants Inc. in Cebu, Philippines

Call Center / IT-Enabled Services / BPO / Outsourcing / Offshore



Whether you work from home or report to the [Go Virtual Assistants \(GO-VA\)](#) office in Cebu IT Park, we'll do our best to make you feel that you're winning.

You will be given the latest software and hardware tools. You will have frequent (in most cases, daily) contact with your client, who will train you in their policies and procedures.

Every day, you will be supported by a Results Coach, who will ensure you get the guidance, encouragement, and clarity you need, and help you stay aligned with your client's highest priorities.

As a managed operations business, we are driven to give our clients the advantages of outsourcing offshore, without all the hassles of starting their own company abroad.

Our growing community of clients includes education and corporate training groups, recruitment agencies, real estate brokers, property management businesses, financial services, architecture and construction companies, and more. You'll build the connections and gain experience in the industry that aligns with your goals and interests.

Most are based in Australia and the United States, although we also have growth-stage companies as clients in Canada, New Zealand, Singapore, and the United Kingdom, among others.

Our benefits go beyond industry standards. We were among the first companies to provide free private medical insurance starting on each team member's first day at work. A qualified dependent gets the same coverage, too, for free.

We are known for our kind and caring culture. We believe the potential that people have is phenomenal, and it can best be unleashed when people feel safe and understood.

We lead with these core values as our foundation:

We CARE: We care deeply about the success of our clients, knowing that their success is our long-term success. We care about our workmates and treat everyone as we would wish to be treated.

We have DRIVE: We possess an internal drive to succeed and help our clients exceed their goals.

We act with HUMILITY: We are open to listening to others. We seek the third alternative, it may not be my way or your way, together we commit to finding the best way.

We embrace DISCOVERY: We possess a thirst for the discovery of new skills and commit ourselves to extended learning.

We actively show GRATITUDE: We show gratitude for everything our clients, team members, and mentors help us with, to exceed in our work. We do not take anything for granted.

We love to EXECUTE: We focus and execute to get the job done. We believe in measurements and creating winnable games across all the work we do.

We always FIND A WAY: We take responsibility, accountability, and ownership for our actions. We embrace challenges and commit to finding resolutions to any obstacle.

Our Founder and Chief Technology Officer **Matt Kesby** is experienced in developing employees and organizations to produce outstanding results. He has developed 7 different ventures, created employment for over 500 people and served more than 1.1 million customers in Australia. In addition to prestigious awards, his accolades also include a Bachelor of Business majoring in Marketing with postgraduate studies in Strategy and Innovation and a 10-year membership with the global community Entrepreneurs Organization. Matt was Execution Practice Leader for FranklinCovey Australia, assisting companies to coach their employees with the methodologies of The 4 Disciplines of Execution and The Seven Habits of Highly Effective People.

Before joining GO-VA, our CEO and Head of Culture [Fiona Kesby](#) built a track record in recruitment, including the IT and construction and engineering industries. She relocated to Cebu with her 2 daughters in May 2015, a year into GO-VA's journey, to lead Sales and Recruitment. That soon expanded into taking the helm as CEO. Fiona is committed to "getting the culture right" as the basis for GO-VA's growth and the well-being and performance of all team members. In 2018, inspired by a Zappos culture camp led by Tony Hsieh, Fiona introduced the position of Chief Happiness Officer in GO-VA.



Why Join Us?

- What's in it for me?
- HMO from start date plus 1 free dependent (Conditions apply). With P200K coverage, P10K medicine reimbursement, private room
- P1,000,000 Life Insurance coverage
- 24/7 access to counseling on personal issues (parenting challenges, stress, relationship struggles, etc.), as part of Employee Assistance Program
- Free legal and financial consultations, also as part of the Employee Assistance Program
- Welcome gift on your first day
- 10 days leave (Year 1) | 15 days leave (after Year 1)
- Monthly Discover You lunch, including CEO presentation, leadership training, and awards
- Welcome Tea with the CEO
- Monthly gratitude event
- Christmas and New Year break
- P5K referral bonus and a chance to win P20K
- Free coffee for our office-based team