

All Activities and Services provided by Bespoke Dance and Functions T&Cs

- **Age Limit** - Participants must be 18 yrs or over.
- **Remaining Payments** - The remaining payment is to be made no later than 21 days before your booking. Unfortunately we can't take any payments on the day. All payments need to be processed through the office and we can't allow our teachers to take payments.
- **Numbers** - The final payment taken will be based on the numbers you provide 3 weeks before your event, should a member of your group drop out after final payment is received by Bespoke Dance and Functions a refund for that member will not be given.
- **Bookings** - A deposit of £10 per person is required to secure your booking.
- **Deposits** - All deposits are non refundable, deposits should not be made unless you are completely committed.
- **Disclaimers** - All participants attend the hen party at their own risk, If you are unsure please consult your GP first. Bare feet are not permitted in any of our venues and we accept no responsibility should accidents arise due to walking in bare feet.
- **Client Lateness** - Any time lost due to clients being late can not be replaced.
- **Teacher Lateness** - In the rare occurrence that the teacher is more than 15 mins late your group will not lose any dance time. The venues are booked for 2 hours and each dance activity has a duration of 90 minutes. For other activities and services, if any lateness occurs, again you'll still receive the full time for your Party, regardless of the venue.
- **Refunds** - Customers are eligible to a full refund minus the deposit within 21 days prior to the event, however if cancellations is made within 21 days of the date of the hen party Bespoke Dance and Functions reserve the right to withhold costs which Bespoke Dance and Functions are subject to paying including venue hire and teacher payment, props and more.
- **Discounts** - Discounts are only available for new booking, discounts cannot be applied to existing bookings.
- **Injured Persons** - Will not be able to participate but will not be able to spectate at parties, etc.
- **Teachers** - Your dance teacher may be male or female.
- **Trainee Teachers** - May be present at some classes.
- **Emails received** - You will be automatically added to our mailing list, please contact us if you wish to be removed from our mailing list.
- **Venues** - We will endeavour to book your preferred venue however this may not always be possible, Bespoke Dance and Functions will always provide a suitable venue whether in a bar function room, dance studio or hotel function room. Unfortunately we cannot guarantee specific venues.
- **Venues** - Bespoke Dance and Functions will not change the venue of your party within 2 weeks of the date of your party, the venue will be stated after the final payment is received if your group are late with payment the venue will still not be stated until the final balance is paid. However there may be the unlikely event that there are emergency issues with the venue and in this occasion we will of course source your a suitable replacement venue.
- **Venues** - It is not possible to enter the venue prior to the time that your hen party has been booked.
- **Documentation** - Please note Bespoke Dance and Functions will not be held responsible for clients not reading the information provided to them via email and on the booking forms.

- **Images** - Your teacher will take a picture of the hen party group for the marketing purposes of Bespoke Dance and Functions, this image will be placed on our facebook group and on some occasions our website.
- **Force Majeure** - Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay compensation where the performance or prompt performance of our contractual obligations is prevented or affected by or you otherwise suffer any damage or loss as a result of "force majeure". In these booking conditions, "force majeure" means any event, which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside our control.
- **Cancellations** - Should a member of your group drop out after final payment is received by Bespoke Dance and Functions a refund for that member will not be given.
- **What Happens After I Book?**
 1. After your deposit payment is received we will confirm your booking with the booking confirmation form which is emailed to you as a pdf document. This contains your name, date and theme of party, time and details of what is required during the party.
 2. Your venue is booked for the date and time you provided and which is confirmed in the booking confirmation, we will endeavour to book your preferred venue however they are subject to availability.
 3. **21 days prior** to your hen party we contact you to ask for your final numbers or you can email enquires@bespokedanceandfunctions.com stating your reference and your final numbers.
 4. Your final balance due is then calculated from your final numbers and we ask for payment by credit/debit card or bank transfer, please see below on how to make payment.
 5. After the final payment is received we will email your final booking confirmation pdf which includes your venue, name, address and map, final numbers and teachers name.
 6. Please note we will not confirm the final venue until we have received the final balance. If you wish to confirm your final venue before 21 days please pay your final balance prior to 21 days of your hen party date and we will be very happy to confirm the details with you.
 7. If your group increases after 21 days you are required to pay for the extra person within the office please email or call 01344 531210, no payment can be taken by the teacher on the day.
 8. If your numbers decrease after 14 days I am afraid no refund for this person will be available,