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YOUR FIRST LINE OF **DEFENCE** AGAINST PESTS



GLASGOW 0141 891 8712

EDINBURGH 0131 526 3220

FREEPHONE 0800 027 2555

WHY CHOOSE US?

We are a Scottish based pest control and environmental services company delivering quality services throughout Scotland and the UK. Our highly-trained team of service technicians, field biologists & surveyors are ready to help solve your pest related issues today.

British Pest Control Association (BPCA) Member

Confederation of European Pest Associations (CEPA) Member

ISO9001 (Quality Scheme) Registered

ISO14001 (Environmental Scheme) Registered

Safe Contractor Approved

Check-a-Trade Members

SEPA Licenced Waste Carriers

Peninsula Business Safe Members

Fully Insured to £5,000,000 Public Liability



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OUR CUSTOMERS UNCLUE:

- DOMESTIC • COMMERCIAL • INDUSTRIAL • RESTAURANTS • CAFES • BARS
- RETAIL • OFFICE • FOOD MANUFACTURING • PACKAGING • PHARMACEUTICAL
- LOGISTICS • PROPERTY MANAGERS • LETTING AGENTS • FACTORS
- HOUSING ASSOCIATIONS • STUDENT ACCOMMODATION • LOCAL AUTHORITY

OUR SERVICES:

- PEST CONTROL
- PEST BIRD CONTROL
- PEST PREVENTION CONTRACTS
- PEST CONTROL PLUS
- FIELD BIOLOGIST AUDITS
- PEST AWARENESS TRAINING
- FLYING INSECT CONTROL
- HYGIENE SERVICES

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Call 0141 891 8712
to find out more today



24 Hour Freephone
0800 027 2555

pestsolutions.co.uk

COMMERCIAL PEST CONTROL

Effective Pest Control, in commercial environments, is not just focused on directly dealing with a pest species but based on wider strategies that use all the available information to combine chemical, cultural and biological methods to give stable long-term pest control and prevention.

Modern day pest control takes the form of a planned program, incorporating continuous monitoring, education, record keeping and communication to prevent pests and disease vectors from causing unacceptable damage to operations, people, property, material or the environment.

Following an in-depth survey and risk assessment of your premises, the information gathered will allow us to provide a pest control service package to meet all the needs of your business operation.

This will enable you to concentrate on the day-to-day running of your business, confident in the knowledge that a professional pest control company is advising on all necessary steps to be taken to minimise the risk of any infestation which might jeopardise your commercial interests or the health of your staff or customers.



Call 0141 891 8712
to find out more today



PEST CONTROL PLUS

Our unique Pest Control Plus service is specifically designed for the requirements of food & drink manufacturing, packaging, distribution and pharmaceutical sites. This service is tailored to meet and exceed the very high standards and audit requirements of this type of client.

At Pest Solutions, we believe you should not have to worry about whether your pest control service and records are up to date and compliant with your customer's standards or the audit specifications of external bodies such as SALSA, BRC, TESCO TFMS, AIB, Marks & Spencer etc.

Our Pest Control Plus service is tailored to exceed all of these standards to ensure you have full knowledge and the assurance that your pest control service is going to protect and support the needs of your business at all times.



BENEFITS OF PEST CONTROL PLUS

- BESPOKE REPORTING SYSTEM
- 4 HOUR RESPONSE TIME
- COMPLIANT CALL OUT & FOLLOW-UP PROCEDURES
- CONCISE REPORTING
- TREND ANALYSIS
- CATCH TRAY ANALYSIS
- EXCEED AUDIT STANDARDS
- PEST AWARENESS TRAINING
- GRADUATE FIELD BIOLOGISTS
- LOCAL ACCOUNT MANAGER

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PEST BIRD CONTROL

Pest bird control in the UK has become a major public health issue costing our economy millions of pounds annually to deal with infestations and the effects associated with Pest Birds.

When pest bird species nest or roost on buildings the common result is a build-up of bird fouling, nesting debris, bad smells and noise pollution.

In this situation, the area of the bird infestation can become unsightly and pose an immediate risk to public health and safety. In addition to this, where bird fouling is present, there is an increased risk of surfaces becoming a slip hazard which may result in accidents and litigation.

Our expert team of highly trained pest bird specialists are experienced in the installation of bird netting and bird spike systems and delivering solutions that establish successful long term bird control in all environments.

COMMON SPECIES

- FERAL PIGEONS • GULLS
- STARLINGS • CROWS

PEST BIRD CONTROL SYSTEMS

- BIRD DETERRANT SYSTEMS • SHOOTING
- TRAPPING • BIRD FOULING REMOVAL



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PROPERTY MANAGERS

Managing many properties can be stressful enough with respect to the normal every day maintenance requirement. However, when a pest infestation occurs it can often be a challenge as it is out of the normal scope of work for most property managers. We offer a fully managed service to help you deal with any pest related issues.

WHY CHOOSE US?

- **Fully Managed Service**
- **Rapid Response Times & Targeted KPI's**
- **Concise Reporting**
- **Set Service Rates & FREE Surveys**
- **Highly Trained Service Personnel**
- **Fully Insured & Accredited**

FULLY MANAGED PEST CONTROL FOR:

- LETTING AGENTS • PROPERTY FACTORS
- ESTATE AGENTS • LAWYERS & SOLICITORS
- FACILITIES MANAGERS • LANDLORDS



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HOUSING ASSOCIATIONS & LOCAL AUTHORITIES

Pest Solutions currently deliver a wide range of managed services to housing associations & local authority organisations. We understand that professionalism and resolving the issue is only one side of our business. Our fully managed services ensure adherence to service level targets and response times to ensure we meet your requirements.

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- **Rapid Response Times & Targeted KPI's**
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- **Set Service Rates & FREE Surveys**
- **Highly Trained Service Personnel**
- **Fully Insured & Accredited**

FULLY MANAGED PEST CONTROL FOR:

- HOUSING ASSOCIATIONS • LOCAL AUTHORITIES
- UNIVERSITIES • CARE HOMES • NHS TRUSTS



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HOTELS & STUDENT ACCOMMODATION

In environments where the turnover of people living in a space is high, or there is a large number of people living together, this can be a situation that is extremely prone to pest related issues.

With the advent of sites like Trip Advisor the experience of a few guests can affect the overall reputation of a hotel or hostel in an unproportionate manner.

Being proactive when it comes to pest control is your first line of defence when protecting your business from the damage a pest infestation can cause.

FULLY MANAGED PEST CONTROL FOR:

- HOTELS • GUEST HOUSES • HOSTELS • HOLIDAY HOMES
- STUDENT ACCOMMODATION • BARRACKS • PRISONS



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RESTAURANTS, CAFÉS & BARS

Maintaining pest free environments for restaurants, cafés, bars and similar sites is paramount to running and protecting a successful business. It is a legal obligation for business owners serving food & drink to ensure that their premises are free from pests and that evidence of this activity is correctly documented to demonstrate compliance.

Environmental health officers (EHO) will expect a pest control service contract

to be in place. With no pest prevention cover in place evidence of pest activity found during an EHO inspection will likely result in an instant closure notice.

With a contract in place they will normally give you time to inform your pest controller and solve the issue.

Is your business protected as public knowledge of a pest infestation in many cases can lead to damage of reputation and loss of business?

BENEFITS OF A PEST CONTROL CONTRACT:

- PROACTIVE PROTECTION
- CONCISE SERVICE REPORTING
- LEGAL COMPLIANCE
- INCLUSIVE CALL OUTS & FOLLOW-UPS
- PEST AWARENESS TRAINING
- COST SAVINGS Vs. REACTIVE ACTION
- QUARTERLY BILLING



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FOOD INDUSTRY & PACKAGING

The modern-day food and drink industry is highly specialised and includes all companies manufacturing, packaging, storing and distributing food or food related products. In this highly competitive industry the need to achieve and maintain the highest standards for food safety, quality and hygiene has never been greater.

Pest control in these environments is essential as the smallest pest infestation can be incredibly damaging to a company's reputation and customer base.

Many retailers and brand owners will only consider business with suppliers who have gained certification to the appropriate audit standard so it is essential that our customers have complete confidence that their business is properly protected.

Our Pest Control Plus service package is fully customisable to the needs of any specific food related process. From our highly-trained expert service technicians to our graduate field biologists and technical department, we ensure that our customers receive a quality service.

OUR PEST CONTROL PLUS SERVICE EXCEEDS INDUSTRY AUDIT REQUIREMENTS

- BRITISH RETAIL CONSORTIUM (BRC) • SALSA • TESCO - TFMS
- MARKS & SPENCER, ALDI, LIDL, ASDA, MORRISON'S ETC.
- AMERICAN INSTITUTE OF BAKERS (AIB)



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PEST AWARENESS TRAINING

In highly sensitive areas like food manufacturing, packaging and distribution sites it is important not just to have pest control cover in place. At Pest Solutions, we deliver tailored pest awareness training solutions suited to the individual needs of a specific site in order to create a culture of understanding of the importance and significance of the risks associated with pests.

Our pest awareness training not only meets the requirements of audit standards such as BRC, TESCO TFMS, Marks & Spencer etc. but also facilitates an increased awareness of factors that can lead to pest infestations and early escalation where pest issues do arise leading to faster resolution of pest activity.

Our training is available to all customers and is included as standard in our Pest Control Plus service package.

In addition, we have a selection of Pest Awareness signs and resources available to help educate site personnel in the importance of good pest control practices.

BENEFITS OF PEST AWARENESS TRAINING

- CERTIFIED PEST AWARENESS TRAINING
- COMPLIANCE WITH AUDIT REQUIREMENTS
- IMPROVED STANDARDS OF PEST PREVENTION
- FASTER IDENTIFICATION OF PROBLEMS
- RESOURCE MATERIALS
- WALL SIGNS

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ACCREDITATION & MEMBERSHIPS

At Pest Solutions, we take great pride in our investment the high standards of staff training and maintaining the accreditation required to demonstrate our commitment to quality, safety and the environment.

British Pest Control Association (BPCA) Member

Confederation of European Pest Associations (CEPA) Member

ISO9001 (Quality Scheme) Registered

ISO14001 (Environmental Scheme) Registered

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OUR SERVICE TEAM:

- BPCA / RSPH PEST CONTROL QUALIFICATIONS
- GRADUATE FIELD BIOLOGISTS
- BASIS PROMPT PROFESSIONAL PEST CONTROLLER (CPD SCHEME)
- IPAF, HEALTH & SAFETY AND WORKING AT HEIGHT TRAINING
- TRAINED MARKSMEN & LICENCED AIRGUN PERSONNEL
- FOOD SAFETY TRAINING

DOMESTIC PEST CONTROL

It can often be extremely distressing to encounter a pest infestation within your home. Many pests thrive in close proximity to humans and some pest species even specifically require the presence of humans in order to survive.

For this reason, it is not uncommon that domestic pest control issues can affect even the cleanest and tidiest of homes. At Pest Solutions we understand just how distressing this can be and our

residential pest control technicians are here to provide a rapid, professional and discrete service to help you reclaim your property from unwelcome pests.

When you contact Pest Solutions we will either assess your infestation over the phone or arrange a FREE survey so that we can give you the best advice about the best treatment plan to eliminate the problem pest and give advice on helping to prevent future activity from returning.



**COMMON
PESTS
IN YOUR
PROPERTY**

COMMON DOMESTIC PESTS

- RATS & MICE • ANTS, WASPS & FLIES
- COCKROACHES & BEETLES
- BEDBUGS & FLEAS • BIRDS & WILDLIFE

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AGAINST PESTS



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