Email Handling: Inbox Management

Save time through efficient email handling

Managing emails has become a cumbersome and time-consuming task with important messages from customers and items you need to read buried alongside information which is less important.

With our email inbox management service, all of your business emails are handled 24/7, 365 days a year with no need for out of office messages or delayed responses. A dedicated team of agents will be assigned to your emails, meaning they will know your business and client base. There is no limit to the amount of emails that can be sent and received - the team will provide any additional support your customers need.

The Service:

- We handle your emails according to your agreed requirements
- A dedicated inbox can set up for as many individuals in your business as required
- Bespoke scripting to support email inbox management
- Email templates created for consistency and speed
- Custom reporting available to monitor the volume of emails etc.



Benefits to you and your business:

- Lets you concentrate on your priorities without worrying about unanswered emails
- Never miss another valuable lead or worry a customer hasn't had a response
- Save time through efficient email handling
- Have happier customers through quick and efficient email response
- Rest assured that your emails are up to date

