The ways we operate...

Advice & Support.

What's the right upgrade? Why is my machine running slow? If you have a question, just ask... we'll guide you to the best solution.

Emergency Repairs.

When disaster strikes and time is of the essence, our team will help get you back up and running again as soon as possible.

Long-term Maintenance.

Pay monthly for peace of mind, we can come in to just smooth over any niggles you have on your machines... easy!

Why use us...

Experience.

We have over 15 years of experience working with Macs. To date we've fixed over 3,749 Macs, with problems ranging from simple to complex.

Specialist.

We only work with Mac products, as that's what we know best! Our team of highly skilled technicians are extremely knowledgeable and passionate about what they do.

On Hand.

Our team are based centrally in Birmingham, but we are on hand to help with all of your Mac related problems throughout the UK.



iMend macs®

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iMend macs®

It's ok...
We speak Mac.



iMend macs

iMend laptops

iMend phones

iMend ipads

The services we provide...

Mend.

We repair anything with an Apple logo, from smashed iPhone screens to MacBooks with coffee spilt on them. We've seen it all and mended it too.

We provide premium repairs without the premium price tag. We are quick, reliable, and we care about you and your devices.

Technology is a wonderful thing, but when it stops working it can bring life to a standstill. We will help get you moving again and FAST.

Diagnose.

When you have a problem, finding the fix can be bewildering, and sometimes turning it off and on again doesn't help.

Each repair is unique, so bring it to us, where each machine undergoes a 20 point diagnosis to check everything and find the precise issue(s).

We can then fix it for you, and unlike most repairers, we offer component level repair, meaning we repair parts smaller than a pinhead.

Upgrade.

Fed up of seeing your apps bouncing in your dock? Is your Mac taking forever to startup?

We feel your pain, and can breathe new life into your sluggish machine. Apple machines are expensive to replace, so we offer a wide range of options to improve and upgrade your existing one.

We can also make sure we offer the right solution for you, based on your machine and the way you use it.

Refurbish.

You don't have to spend thousands on a brand new iMac or MacBook. We sell premium refurbished machines, all professionally restored by our team of engineers.

We have devices for every budget, and everything comes with a six-month warranty for peace of mind.

You can also part exchange your old device for a new one, and we will recycle your old machine for you.

Data Recovery.

Your data is priceless, from precious photographs to important files or emails. Most repairers will only fix your machine and forget all about your data.

We think differently. With all repairs, we will try to recover your data in the most basic way as standard.

We also have a range of data recovery services available for when it needs a little extra coaxing.

Backup.

We hope you never need our data recovery services, and we can advise and support you to ensure that you don't.

We provide support for all needs, from multinational corporations with network issues, to an individual user who wants Time Machine set up.

We are able to advise what options you have available, without pushy sales techniques or overselling.



Want to find out more?

Visit **www.iMendMacs.com** | Email **info@iMendMacs.com** | Call **0121 296 9996**