



Looking after
loved ones
with care and
compassion.



“ **I’m very pleased with Home Instead.**

They are really excellent with my 94 year old mother. They are always punctual and they are the first company to keep sending the same person. I would definitely recommend them.”

Mrs M, Client’s daughter.

Home.

There's no place like it.

We all need a home - an environment where we can live happily, and share with those we love most in the world. As we grow older, home becomes ever more important; a sanctuary of security and safety, a source of precious memories - a place that reminds us of those we have loved and those we still treasure.

Why shouldn't we be free to stay at home for as long as we can - even if age means that we can no longer look after ourselves as well as we once could?



Specialising in non-medical care of older people in their own homes, Home Instead Senior Care provides that precious gift of freedom; ensuring older people remain free to stay at home where they're most happy and comfortable; giving their families freedom to relax in the knowledge that their loved ones are in excellent hands.

Our Services

Tailor made care at home

From a few hours a day, up to 24 hours 7 days a week we provide a full care service to match the needs of the individual - which includes the following:

Companionship Services

Offer companionship and conversation

Arrange appointments

Help with travel arrangements

Stimulate mental awareness

Escort to appointments

Assist with clothing selection

Assist with entertaining

Help with reading

Participate in hobbies and crafts

Monitor diet & eating

Buy magazines, papers & books

Rent and play films

Plan visits, outings and trips

Visit neighbours and friends

Accompany to lunch or dinner

Attend plays or concerts

Attend club meetings & sporting events

Record family history

Discuss current/historical events

Reminisce about the past



“**I was amazed**
that they could be so flexible
with care and support. They
really do assist you with
exactly what you want.”

Mrs. P, Client.

Home Instead Senior Care is a well established and highly respected independent UK home care provider, providing high-quality care for older people in their own homes. Through regular meetings and close contact with our at home clients, their families and our Caregivers we can provide unique ongoing care that adapts to your changing needs.

Home Help Services

- Collect prescriptions
- Provide light housekeeping
- Dusting and vacuuming
- Help with washing and ironing
- Make beds and change bed linen
- Answer the door
- Organise wardrobes and cupboards
- Take out rubbish
- Meal preparation and tidy away
- Check food expiry dates
- Supervise home maintenance
- Oversee home deliveries
- Care for houseplants
- Assist with pet care
- Prepare shopping lists
- Help with general shopping
- Drop off and collect dry cleaning

Personal Care Services

- Help with bathing
- Assist with dressing
- Provide grooming
- Help with incontinence care
- Assist with eating
- Dementia care
- Alzheimer's care
- Provide respite care
- Provide convalescence care
- Provide medication reminders
- Assist with morning/wake up
- Assist with evening/tuck in

Services may vary by individual Home Instead Senior Care franchise office location.



Founded on personal experience.

Home Instead Senior Care operates in nearly 20 countries around the world and from almost 1000 offices. We are a substantial organisation but we focus on individuals in everything that we do. Our care is always bespoke, never prescriptive, always flexible and never standardised because our care is truly person centred.

When the company was formed over 15 years ago it was because of direct personal experience of the difficulty in securing good quality care for our founder's family. This story was repeated 7 years ago when Trevor Brocklebank struggled to find quality care for his Grandfather. He found that finding someone to visit for a few hours a day to provide help with cleaning and cooking was simply not available.

Trevor's family felt that there had to be a better way to provide quality at-home care for older people, and so started Home Instead in the UK in partnership with his wife. Today each office is owned and staffed by people who share the company's passion and who have genuine and personal reasons for wanting to provide the best support for older people and others whose lives can be enriched by love, care and concern.

Our CAREGivers™ are carefully selected for their skills, experience and empathy.

“ **We have used other** companies and they told us what we needed, we had no say in the matter. It's a lot different now we have changed to Home Instead, they treat us like individuals and ask us what we want.”

Mrs S, Client.



We provide fully insured Caregivers who are specially chosen for their empathy, understanding and ability to deliver highly professional care services to older people.

To work with us, Caregivers must first provide extensive references (which are carefully checked), they are rigorously pre-screened and scrutinised - and they receive extensive training before being placed.

The at-home client will be personally introduced to their selected Caregiver before our service commences - and we conduct regular quality assurance home visits to ensure that Caregivers are providing the agreed service.

We also give each at-home client a journal so that they and their Caregiver can keep a daily diary of activities. This provides further assurance to families that their loved ones are being looked after with thoroughness, attention to detail and absolute commitment.



At Home Instead Senior Care we are immensely proud of the work we do supporting families and older people.

We consistently achieve market leading inspection scores from the Care Quality Commission (CQC) and have won, or been finalists for, numerous awards for the quality of care we provide.

**If you feel that we could help you
and your family, please just get in touch,
we are here to help.**

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Call
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www.homeinstead.co.uk/glasgownorth

Each Home Instead Senior Care® franchise office is independently owned and operated.

