

Privacy Policy.

This document explains how Harwood driving school processes information about you which is personally identifiable (“Your Information”) when you use my website. (“Harwooddrivingschool.com”), whether you are a driving instructor, learner driver or visitor. If you have any queries about how I use Your Information or have a complaint, please contact me at dan@harwooddrivingschool.com

General Data Protection Regulations.

Where personal information is provided by you as part of an email enquiry or subscription service, or for requesting information of one of my products, that information will be held in accordance with the terms of the EU General Data Protection Regulations (GDPR).

Why do I need to obtain personal information about you?

Modern information and communication technologies play a fundamental role in the activities of an organisation like Harwood driving school. To allow me to recognise what products you have purchased or enquired to, I need to be able to identify you. I do this with your personal information. Where this data is collected, it will only be used in the lawful context of providing the services to which you have enquired or purchased, namely in the delivery of Driving lessons, ADI training and Advanced Driver Education via my products and services.

What information do I collect?

I will collect the following: 1. Name (first and family name); 2. Postal Address; 3. Email address; 4. Telephone number; I will contact you using all and/or any of the above means. I would expect any 3rd party providers I use to deliver the service and/product, to use all and/or of the above means.

What will I do with this information?

Your Information will only be used in line with the GDPR guidelines. I only collect information I believe I need to help identify you and to help deliver the product(s)/service(s) you have purchased or enquired about. I will also market to you other Harwood driving school products and 3rd party products that I believe you will be interested in and/or will help me in the delivery of the product/service you have purchased or enquired about or I am contractually obligated to provide. This may be educational, instructional or promotional. I will contact you using all and/or any of the above means. I would expect any 3rd party providers we use to deliver the service and/product, to use all and/or of the above means.

Will I pass your information to 3rd Parties?

In the process of delivering the above where I am contractually obligated, it may be necessary to pass your Information to affiliates such as ‘franchise providers’, ‘insurance providers’ for example. Where I do, I insist that these affiliates also comply with this policy and GDPR.

How long will I keep your information?

I will keep Your Information for 7 years. This the length of time our average customer makes use of our products. I believe my customers will still wish to receive information from Harwood driving school regarding the products they have purchased/enquired about and how long I may be asked to keep data for accounting, tax and training purposes. How will I process (use) your information? I

will only process your Information for the purpose of delivering the product/service you have purchased/enquired about. I will store your information in my Electronic devices and hard copies in a filing cabinet. All users that access to process your information have agreed to adhere to our Data Protection guidelines as described in this policy. All of my equipment used to access your data is in a secure office. Access is restricted to just Harwood driving school associates. My electronic equipment is password protected. Where I.T. and/or support providers have access to your personal information, they too must follow the guidelines as outlined in this policy. Any 'physical' information we may obtain (ie a signed document or contract – where applicable) is stored in a secured filing cabinet within the business address of Harwood driving school, to which only specified associates have access. The keys are stored in a secure place. Your information will not be transferred outside the European Economic Area (EEA), unless that country or territory also ensures an adequate level of protection and adherence to GDPR.

What if you want to see what information I have?

Just ask. You can see all personal information I hold by email or personal visit. You can reply to any email you have received from us asking for the information I have. I will contact you to identify you and I will provide you with a readable copy of the personal data which I keep about you, I will provide the information without any charge. You are able to challenge the data that I hold about you and, where appropriate, you may have the data: erased, rectified, amended or corrected. However, if I am contractually obligated to provide a service/product, then I can refuse any right to erasure under the 'Right to Erasure' regulations. This is to allow me to comply with our legal obligations in delivering the contract. I will inform you without undue delay and within one month of receipt of the request or my position to refuse your request and the reasons I am not taking action, your right to make a complaint to the ICO or another supervisory authority; and your ability to seek to enforce this right through a judicial remedy.

Who am I? I am Daniel Ison owner of Harwood driving school. I am based in England. My principal activity is: Delivering learner Driving lessons; ADI training and Advanced Driver Education. My privacy policy covers Harwood driving school Its activities and Website: <https://www.harwooddrivingschool.com>. You can contact me through the website.

Other points

Use of 'cookies' and analytics

If you are a user with general public and anonymous access the Websites do not store or capture personal information, but merely logs the user's IP address that is automatically recognised by the web server. I do not use cookies for collecting user information and I will not collect any information about you except that required for system administration of my web server. A cookie may be used to authenticate your validity in subscription areas. I may collect information about your computer, including your IP address, operating system and browser type, for system administration and in order to create reports. This is statistical data about our users' browsing actions and patterns, and does not identify any individual. The only cookies in use on our site are for Google Analytics. Google Analytics is a web analytics tool that helps website owners understand how visitors engage with their website. Google Analytics customers can view a variety of reports about how visitors interact with their website so that they can improve it. Like many services, Google Analytics uses first-party cookies to track visitor interactions as in our case, where they are used to collect information about how visitors use my site. I then use the information to compile reports and to help me improve the site. Cookies contain information that is transferred to your computer's hard drive. These cookies are used to store information, such as the time that the current visit occurred, whether the visitor has been to the site before and what site referred the

visitor to the web page. Google Analytics collects information anonymously. It reports website trends without identifying individual visitors. You can opt out of Google Analytics without affecting how you visit our site – for more information on opting out of being tracked by Google Analytics across all websites you use, visit this Google page. This privacy policy statement covers all websites governed by this Agreement. This statement does not cover links within this site to other websites; however we have endeavoured to ensure all our partners/affiliates adhere to the EU GDPR regulations.

Providing Visitors with Anonymous Access

You can access my website home page and browse my site without disclosing your personal data. Automatic Collection of Information. I do not automatically log personal data nor do I link information automatically logged by other means with personal data about specific individuals. I collect the personal data that you may volunteer while using my services. I do not collect information about visitors from other sources, such as public records or bodies, or private organisations. The only information I collect is for the administration of my services. This information is as follows: First name: Family name: Postal address: post-code: E-mail address; Telephone Number. The information is not used for any purpose other than: Internal web administration (technical) and customer administration Contacting and distributing information to fee subscribed members Marketing and distribution of information to non fee subscribed members I do not collect or use personal data for any purpose other than the purposes indicated above.

Children's privacy

I do not knowingly collect personal data from children. If it is discovered that information has been provided by anyone under the age of 16 years that information is immediately deleted. Confidentiality / Security. I do not give visitors to my website the option of using a secure transmission method to send us their personal data when applying for membership. All monetary transactions are conducted through a secure third party web server (PayPal/WorldPay). I have implemented security policies, rules and technical measures to protect the personal data that we have under our control from: unauthorised access improper use or disclosure unauthorised modification unlawful destruction or accidental loss. Any data processors, who have access to, and are associated with the processing of personal data, are obliged to respect the confidentiality of our visitors' personal data. I ensure that your personal data will not be disclosed to State institutions and authorities except if required by law or other regulation.

Privacy Compliance

My privacy policy is compliant with the following instrument: EU GDPR. In order to demonstrate that my privacy policy accords with the above privacy instrument, I am voluntarily committed to a Self Assessment procedure. If you have an enquiry or concern about my privacy policy, please contact: Dan Ison, <https://www.harwooddrivingschool.com>.

General

If there is any conflict between these terms and specific terms appearing elsewhere on The Website then the latter shall prevail. If any of these terms are determined to be illegal, invalid or otherwise unenforceable by reason of the laws of any state or country in which these terms are intended to be effective, then to the extent and within the jurisdiction in which that term is illegal, invalid or unenforceable, it shall be severed and deleted from these terms and the remaining terms shall survive, remain in full force and effect and continue to be binding and enforceable. These terms shall be governed by and interpreted in accordance with the laws of England and Wales, and the EU

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