

Notes & Guidance About Hiring From Chiltern Motorhome Hire.

We will require the following items

To ensure your holiday is not delayed, we require you to send us the following identification items as soon as possible (unless you have already sent them), and the full payment for the hire at least 14 days prior to departure:

Personal Identification Requirements

A completed reservation form for each driver

2 items of proof residential ID of the hirer

(Utility bill, or credit card statement is acceptable)

1 Copy of driving license for each driver. (Both each side of paper and card part please)

Please note we can only insure drivers with full driving license held for 24 months

You need to have the following items when collecting

(Note we cannot release the vehicle without these items being present)

Passport or other photo ID of hirer Valid UK or International driving license for each driver. BOTH PARTS PLASTIC AND PAPER.

A Returnable Security deposit of £600 cash (£1000 may apply for festivals). Payable prior to collection, we will return this deposit (subject to any damage caused during the hire period) once the vehicle has been cleaned and inspected.

Vehicle Familiarisation

There is plenty to cover during our vehicle familiarisation session, which lasts approximately 3/4 hour. Please ensure that you allow time for this induction process. The vehicle is fully equipped; unless you have pre-booked you must bring your own bedding and towels. (Pre-bookable linen and towel pack available at from £15 per pack).

Free parking

We have free parking available if you would like to leave your car here, at your own risk we do not except any liability for damage or loss.

Breakdown and recovery cover, is included in the rental cost. Punctures, running out of fuel etc. will be charged for at the current breakdown company rate.

Insurance cover is fully comprehensive for UK and Eire travel only. European cover requires authorisation before hire commences. The hirer must accept responsibility for the insurance excess of £500.

Although the vehicle is comprehensively insured, this does not cover personal losses or damage by negligence so we strongly advise you to take out travel insurance cover prior to your holiday.

Collection Times

Your vehicle will be available for collection from 8am on the day required. Your vehicle return time is before 6.00pm; a late return fee of £50 per hour is levied for late/out of hours returns.

If you have any questions, please call 01296 394000 OR 07833 650736 email info@chilternmotorhomehire.com

Web site www.chilternmotorhomehire.com

Chiltern Motorhome Hire, 25 Lott Meadow, Aylesbury, Buckinghamshire HP21 9HR
Chiltern Motorhome Hire reserves the right to alternate vehicles where necessary.

NO SMOKING IN THE MOTORHOME PLEASE.