

HOW WE LIKE TO WORK AS A COMPANY

INITIAL MEETING

OUR DIRECTOR ARRIVES ON THE AGREED DATE AND TIME – TO DISCUSS THE PROJECT REQUIREMENTS WITH YOU AND CARRY OUT AN INITIAL SURVEY.

PREPARE THE QUOTATION

BASED ON THE DISCUSSION WITH YOU AND THE INITIAL SURVEY WE WILL PREPARE YOUR QUOTATION AND SEND IT TO YOU – NORMALLY VIA EMAIL.

FOLLOW UP

IF YOU HAVEN'T CONTACTED US ALREADY, WE WILL CALL YOU TO FIND OUT IF YOU RECEIVED THE QUOTE, IF WE INCLUDED ALL THE NECESSARY WORKS AND IF IT WAS WITHIN YOUR EXPECTATIONS. IF YOU ARE HAPPY WITH THE QUOTE, STARTING DATE IF FIXED.

WORKS STARTING DATE

WE WILL CALL YOU A FEW DAYS IN ADVANCE TO CONFIRM THE STARTING DATE. BEFORE OR ON THE STARTING DATE WE WILL KINDLY ASK YOU FOR A DEPOSIT – THIS WILL COVER INITIAL COSTS FOR SKIP, BASIC MATERIALS, SCAFFOLDING ETC.
(ONLY IF NEEDED).

AS THE WORKS PROGRESS

OUR DIRECTOR WILL BE VISITING THE SITE FREQUENTLY IF NOT WORKING, CHECKING THE PROGRESS, DISCUSSING ALL ARISING QUESTIONS/ISSUES YOU MAY HAVE – MAKING SURE WE FOLLOW YOUR VISION EXACTLY AS YOU SPECIFIED IT.
STAGE PAYMENTS WILL BE COLLECTED ON A WEEKLY BASIS.

FINISHING

AS WE GET NEAR TO THE COMPLETION OF THE WORKS, ANY SNAGGING WILL BE CARRIED OUT. ONCE FINISHED AND YOU ARE HAPPY WITH THE RESULT, THE FINAL PAYMENT WILL BE COLLECTED.

FEEDBACK

OUR ULTIMATE GOAL IS THAT YOU'RE HAPPY WHICH MAKES US HAPPY - IF THERE'S SOMETHING THAT WE COULD IMPROVE ON WE WOULD KINDLY ASK FOR YOUR FEEDBACK. WE KNOW THAT GOOD REFERENCES ARE ESSENTIAL FOR OUR BUSINESS GROWTH.