

10th June 2020

# **COVID-19 UPDATE**

Dear Customers.

We hope you are staying safe throughout these difficult times. We are sorry for any inconvenience caused throughout our cash and carry closure. Our priority has been, and still is, the safety of our staff and customers alike.

#### **CASH & CARRY**

We are pleased to let you know that we are re-opening for Cash & Carry Collections
On Monday 15th June 2020.

Following government guidelines, we have put systems in place to help protect staff and customers, and to help reduce the spread of COVID-19. We request that all customers follow the guidelines.

## Preferred Option - Ring and collect

- Ring the office, place your collection order and pay over the phone, advise us when you will be calling in to collect
- On arrival, follow the signs and instructions.

## Cash & Carry

- On arrival, follow the signs and instructions.
- Only one person in the office at any one time
- Payment by card (contactless where possible) is preferred.

#### For your safety

- Hand sanitiser is available for your use.
- Please adhere to the 2 metre safe distancing guideline
- Please follow staff instructions

### **HOME DELIVERY**

We continue to offer our home delivery service, following government guidelines.

If you have any queries, please give us a call. Thanks again for your patience and understanding. We look forward to seeing you soon!

Kind regards, Tommy Topsoil