



# SURETY SECURITY SERVICE



**303, FLOOR 3, PLOT 313/315, KHAJURWALLA CHAMBERS, NARSI NATHA STREET,  
KATHA BAZAR, MASJID STATION, CHINCHBUNDER, MUMBAI 400009**

**MOB: 6006095876/9892506685/9821306168**

**EMAIL: [surety.waqarat@gmail.com](mailto:surety.waqarat@gmail.com)**

## FOUNDER'S MESSAGE

**W**aqarat C.H. is the founder Managing

Director of Surety Security Service. We take pride in our ability to provide unique solution each catering to our diverse clients.



For us each customer is unique and each has a unique need. Moreover, this very attitude and our dedicated team of professionals make for our successful run.

SSS security ultimately provides peace of mind, enabling its clients to focus on achieving their business objectives, rather than dealing with the worries and concerns associates with the security of their employees and premises.

**“Trust is a cornerstone of any relationship; we at Surety Security Service ensure that we up hold trust to our client. As a process we continuously review and upgrade our business process and ensure consistent training and efficient quality services”.**

## COMPANY PROFILE

SSS Security has many years of extensive knowledge and expertise in the security industry. Through the provision of unrivaled quality commercial security services to businesses operating in the public and private sectors, SSS Security has achieved much success through building on its policy of integrity, credibility and partnership with all of its clients.

At SSS Security we recognize the importance of our security team in providing a customer service that goes above and beyond the norm. SSS Security believes that the key to providing a first class service lies with investing in the workforce which is why we at SSS Security have made significant contributions towards recruitment, training and development in terms of our Managers, Supervisors and Front Line Security Officers. By making a continuous effort towards the personal and professional development of the SSS Security Team, we have achieved a greater level of staff motivation and customer satisfaction.

As one of the industry's leading security companies, SSS Security's emphasis on quality combined with an innovative and customer focused approach to the provision of commercial security services differentiates it from other organizations operating in the sector.

SSS Security ultimately provides peace of mind, enabling its clients to focus on achieving their business objectives, rather than dealing with the worries and concerns associated with the security of their employees and premises.

## MISSION STATEMENT

SSS Security aims to provide all of our clients with the option to receive all support services they require from one innovative and effective supplier.

SSS Security promotes training and development and emphasizes the value of active customer service as a vital tool to both gain competitive advantage and exceed client expectations.

To achieve this mission we must embrace the following values and work ethics within our organization.

Strive for quality and excellence in everything that we do

Foster a “we can do” culture by working with commitment and enthusiasm

Have a clear view of the high standards expected of us and strive to maintain them

Take personal and team ownership for our work

### Company Values

To bring out the best in everyone

We respect honesty, listen to each other’s ideas and opinions, and are open, fair and informative.

To get everyone working together

We encourage everyone to participate, work in a team, help one another and maintain a happy working environment.

To be the best in the Industry

We understand our changing market, set clear standards of performance, encourage people to make decisions and solve problems quickly.

### Ideal Reputation

With Customers

SSS Security respond quickly in a helpful way, produce creative ideas, give value for money and supply the right services on time.

### Amongst Ourselves

We help and support each other, work as a team, actively recognize efforts and results and all share in the Company's success.

### With Suppliers

SSS Security agree and expect clear standards, keep their promises, treat us honestly and fairly and support us well.

### Our Business Aim

To successfully supply services and products and continue to evolve efficiently in a faster, connected new world.

## OUR PERSONNEL

To ensure that we deliver a first class service we adhere to rigorous selection, screening, and training procedures. All potential employees undergo an intensive selection process with each candidate completing a searching application form which is specially designed by our Human Resources Department.

Screening and vetting is then carried out which establishes the suitability and reliability of each applicant over a ten year period and beyond. Written references from former employers are mandatory. All employees are also fully checked for criminal convictions to ensure they are suitable candidates to operate within the security industry.

The guarding services which we provide stretch far and beyond what most companies offer. Our value added services include such services as specialist

concierge services, customer care officers, gatehouse security, car parking, CCTV, monitoring and full security consultancy services.

Professionally trained, all our Security guards are committed in delivering the best and safest service possible. Keeping up to date with the latest technology and crime patterns, our security guards can take control as well as adapt to a number of circumstances. From monitoring car parks to providing security in retail outlets, not only do we deal with emergencies such as but we can also offer basic first aid assistance. As the forefront of defense in both our business and yours, it is important that our guards uphold the acclaimed reputation that has kept us on the map for many years.



## SERVICES

- SSS is in action since 2011 and has been providing security and other allied services to Semi—Government Organizations, Banks, Financial Institutions, Universities, Social & Entertainment Clubs, Industrial & Commercial Concerns, Residences, Office Complexes and Communities.
- SSS is one of the pioneers in providing security & other related services in India and its growth, experience, quality control measures and professional approach has ensured maintenance of long business association with our clients.
- SSS provides most responsive services in the field of security in all parts of India to protect its clients from security hazards resulting in protection of client's assets and lives.



- SSS has the honor of providing security services at a power project of national importance (an infrastructure projects) read over in MAHARASHTRA, employing the highest number of security personnel in one area spread over about 50- 102 square kilometers.
- SSS is a pioneer in manned security services. We provide licensed. High quality security officers to organization in diverse market sectors.

Human one of the key driving forces for our services, we therefore pay particular attention to recruit. Deploys and retains the right people. Our quality training programmers and strong management support have resulted in the most loyal. Well trained and professional workforce in the industry.

### Our main services include the following:

- Uniformed. -"plain clothes security
- Armed & unarmed security
- Defensive tactics
- High and low threat scenarios
- Security drivers/ armed escorts

### Supply of Manpower & facilities management service

## CONVENTIONAL SERVICES

SSS Training Centre imparts requisite training and competence to its security staff. Our training program comprises a comprehensive curriculum, instructional videos and on-job training. It imparts better knowledge of guard duties and responsibilities. It inculcates professionalism, trains and prepares security staff to perform their duties effectively to safeguard client's property and life. SSS training also generates sense of attachment among buddies that brings about the team effort to perform better individually as well as collectively.

SSS training motivates participants to feel pride in their job and clears all doubts about their powers while performing duties.



SSS training program covers five sections:

Basic Training

Firearms Qualification

Security Equipment and its Appropriate

Use Monitoring Systems & Techniques

Annual Re-certification

## PROTOCOL SECURITY SERVICE

SSS is exceptionally competent in providing Protocol Security to the high profile delegates (VVIP & VIPs) from Indian / Overseas establishment / institutions.





Our well trained staffs are competent enough to take care of the dignitaries from the time of their arrival till their departure to the scheduled destination. Our staffs are also committed to provide the secretarial assignment. If required.

## STATIC SECURITY GUARD SERVICES

SSS draws main pool of its manpower from armed forces and civil of India and imparts training to meet critical security requirements reliably and efficiently. Comprehensive personal data of security staff is collected, Screened, Vetted and stored in database, which ensures that no black-listed guards join our ranks.

## SECURITY OFFICERS

SSS uses latest centralized and onsite technology that need our security officers to login in regular intervals during their duty, thus to check the timely in and out of officers from their duty. Thus, ensuring the delivery of promised performance to the clients. With heightened awareness of security, SSS security officers have the highest level ability to detect the offenders that would ordinarily go unnoticed.

## EVENT SECURITY

When it comes to Event security, we take great pride in offering only the best. With experienced Security Industry Authority (Govt.) licensed security guards fully trained in handling all your event security needs, you can trust the professionals in ensuring that your event runs smoothly and securely.



## What we can offer you

From preparing the initial security details to wrapping it all up, our security guards will be there from beginning to end ensuring your event stays secure throughout. Through our in-house health and safety consultants we will perform a full risk assessment prior to the event ensuring we are fully prepared for all eventualities.

- Sporting Events
- Social Events
- Exhibitions and Conferences
- Corporate Functions
- Award Ceremonies
- Outdoor Events
- Weddings
- Concert Security

Our officers will provide an excellent service in a very professional and discreet manner ensuring the safety of the venue at all times.

## Part of the security duties can include the following:

- Checking for any potential fire and flood hazards.
- Monitoring of the car park ensuring the safety of vehicles.
- Providing customer support and dealing with V.I.Ps in a professional manner.
- Ensuring the safety of the public in entering and leaving the venue.

## BODYGUARD/BOUNCER SERVICES



Bodyguards are mainly drawn from Special Services Group of Indian Army, an elite force, and trained civilian to use all available means to survive the worst security hazards. SSS is a licensed and fully insured private security company that specializes in providing Bodyguards for professional, dependable, qualified officers and customer service to its clients. This division forms the cream of our hand-picked men inclined and dedicated to accomplish the most impossible missions.



## SECURITY EQUIPMENT

SSS offers all types Security Equipment's. Installation Operation and Maintenance of Security Equipment and devices including Metal Detectors (Handheld & Walk Through), Explosive Detectors, Burglar Alarms, Access Control gates, Razor Wire, baggage/Mail Screening machines, Electronic Guard Monitoring Systems etc. is also carried out by SSS.

## INDUSTRIAL SECURITY

Sensitive installations like nuclear plants. Oil rigs, data center etc. are faced with most serious threats. SSS understands the urgent need of the high level security to these sensitive installations. Which are continuously under threat of terrorism? We deploy motivated guards by paying appropriate salary, imparting professional training with highest benchmark level globally. Our Security Officers pass through stringent selection procedures before their onsite deployment.



## OIL & GAS, AVIATION, MARITIME



Oil and gas installations usually cover huge areas, which are often located both onshore and offshore and are connected by vulnerable networks of pipelines and support facilities spread throughout a country or region. Similarly, Sea, Ports, Airports and other sensitive installations require 'design based security to protect from accidental situation. The main challenge for a "Security Programmed" is in 'monitoring such an extensive geographical area. Therefore different aspects of security system required in different areas.

## NUCLEAR PLANTS & RESEARCH CENTER

India needs to upgrade its security preparedness to protect its nuclear power plants and research center (like BHABHA) from any threat. Therefore, need for restricted work hours for security officer to establish security training force & qualification requirements and increase the area that the security forces must be able to defend.





## DATA WAREHOUSE

Data warehouse like Infosys, Wipro, TCS etc. are fast becoming the data center and IT solution providers for the companies abroad & local. and strengthen India's image globally. It is, therefore, became vulnerable target for terrorist attacks.

SSS provides private security services to sensitive installations ranging from data storage center to oil & gas rigs. These installations are significant for any country and hence are under continuous terror threat. We have experienced security officers to assess the potential security threat, security planning, Security training and handling crisis situations at various locations. The preparation and execution of security plans is a critical process, which is finalized after proper investigation of the client's requirement and risk assessment. The security program is improved on ongoing basis through learning and new inputs.

## HOUSING KEEPING SERVICES

SSS ensure speckles maintenance of your premises, bringing in hygienic by scientific approach and processes from spaces. With an object to support and partner with you, we help achieve maximization of asset values, while your competencies and strategic business operations.



### Services

Mechanized Floor cleaning & Polishing

High Rise Façade Cleaning

Cleaning & Maintenance



Upholstery & carpet

Shampooing Janitorial Services

## CASH-IN-TRANSIT

SSS provides cash-in-transit services to its clients using latest equipment including armored vehicles; temper proof security seals and latest monitoring techniques.

SSS plans to enhance its fleet for expansion of its services to all parts of India with technical collaboration of international companies. Transportation of Valuables, Bullion, and Travelers Cheque etc. is also provided by SSS soonest.



## CONSTRUCTION SECURITY

We understand just how vulnerable construction sites can be and know exactly what measures need to be put in place to ensure that this is not the case. With expensive equipment, tools and materials often left unattended, construction sites make for the perfect opportunity not only for thieves and vandals but also make for a hazardous danger zone for unsuspecting children who simply see your site as a playground.



By choosing a construction security solution from SSS Security you can relax safe in the knowledge you have done all you can to keep your site secure so that your expensive materials and machinery won't be damaged or go missing.

When you and your employees pack up and leave for the day the last thing you'll want to be thinking about is whether or not your equipment and hard work will be as it was when you left it.

This is why we have robust systems in place such as security guarding, mobile patrols and/or wireless CCTV systems, which can operate through the night when you're not there and when your site is consequently most susceptible.



## RETAIL SECURITY

For many businesses, it's not just the threat of their livelihood that's at stake; it's also the threat of lives. While stealing has always been a common offence, since the recession shoplifting

has increased dramatically – as well as violence against store staff, with at least 22,000 retail workers suffering from attacks (according to statistics taken in 7 January 2010).

But with SSS Security, the risk of theft is significantly lowered; with our retail security guards making it their business to protect your business. With Many years' experience in the retail security division, our expertise is unrivalled throughout the UK.

Trained regularly, our security guards are experts when it comes to loss prevention can advise you on a variety of solutions relevant to you and your company's needs.

Our nationwide coverage makes us one of the most respected providers in retail security, and we are proud to guarantee this type of service as part of our national geographic coverage.

## HOTEL SECURITY

The hospitality sector is one of the most demanding areas of business. With hotel standards subject to constant scrutiny it's imperative that you have nothing less than the best when it comes to your hotel security. As a sector which relies heavily on reputation alone just one lapse in your security could have a detrimental effect on your status and therefore your future business.

This is why here at SSS Security we put your business first, with our hotel security services we provide your guests with the comfort, customer service and protection they expect.

With the opportunity for crime often more apparent surrounding hotel premises considering many are located in thriving city centers, criminals won't be afraid to capitalize on your



guests or property if you have insufficient security in place. From the protection of your guests' belongings to car park patrols to deviate car theft, all of our highly trained and licensed hotel security guards are equipped to combat these threats.

Delivering not only a proactive and efficient solution our hotel security staff put

customer service at the forefront of their presence. In addition to keeping your guests safe we know it's paramount that we offer a warm face to each and every one of your guests. This combined with a helpful and approachable persona means that our security officers are so much more than a regular guard.

We can be the front of house you need to make that right first impression and can even integrate a whole host of extra services tailored to your needs so you can make the most out of our time.

## **FIRE ALARM SYSTEMS**

We're experienced with all major types of fire alarm systems, including hardwired, RF systems, microprocessor-base; high speed detection – UV, IR, IFD, and network proprietary systems; – addressable, conventional, hardwired, coded & 100MA loop.

### **Expertise and Advantages:**

Our technical staff has 110+ years of combined experience working on fire alarm systems

Fire alarm technicians receive factory training from leading manufacturers and maintain certification.



## **UNDERCOVER INVESTIGATIONS**

SSS Protection Unit will infiltrate your business by entering as an employee and operating undercover to expose criminal activities within your business. Our agents are highly trained to infiltrate syndicate and group in your work place causing companies to lose millions of Rands. They work hand in hand with their handlers who are experienced investigators to build a prima-facie case.

## **SECURITY EQUIPMENT**

Installation, Operation & Maintenance of security Equipment & devices including Metal Detectors (Handled & Walk Through) Explosive Detectors, Burglar Alarms, Access control gates, Razor wire, baggage/Mail Screening machines, Electronic guard Monitoring system etc. is also carried out by SSS.



## MOBILE SECURITY

Mobile Escort Services are also provided by SSS to protect personnel & property during movement. Escort teams are fully trained in defensive measures to meet any eventuality.

## ACCESS CONTROL

Access Control Services are provided by SPS resulting in enhanced gate money and orderly entry” exit of visitors at major events like sports events, Exhibitions etc.

## QUICK RESPONSE TEAM SERVICES



Mobile proving Teams comprised of fully trained security staff and drivers equipped with firearms, telecommunication equipment and provided by SPS capable of reaching any point in their area of responsibility immediately. These teams also keep a vigil on the premises where static services are provided within their area of responsibility.



## Our Surveillance System

We provide visitor control, total security Surveillance and vehicle Control/Tracking through our upgraded software system.

As a part of Hi-tech Security we are providing Surveillance Security System with the help of CCTV Cameras Walkie-Talkies/Android mobile handset, Gate control system with special designed Net Software.

## SECURITY SURVEYS

Security Surveys are carried out by teams of our professionals to prepare security reports evaluating if security measures are meeting client's requirements. These reports are submitted along with recommendations to cover any shortcomings in security operations to ensure fool proof implementation of security operations. These surveys are also carried out for potential clients to design and suggest effective security operations at their sites.

## FUTURE SERVICES

SSS plans to provide following security related services to its clients in future:

- Central Alarm System & Response Services
- Vehicle Tracking Services
- Private Detective Services
- Anti-Piracy Operations
- Manufacturing of Security Devices
- Commercial Shooting Clubs
- C. A. S. C. (Call-a-Secure-Cab)
- Armored Transport Facilities for VIP/ Expatriates

## PROCUREMENT OF MANPOWER

SSS draws main pool of its manpower from Civil and Armed forces of India through advertisements. The applicants must be:

- Ex- Servicemen (Army, Navy, Air Force)
- Ex-servicemen with a minimum service of ten years Aged between 35-45  
Verified exemplary characters Verified 'A' category medically Minimum 5.8 feet.
- Para Military personnel (Ex- servicemen)
- Para Military personnel with a minimum service of seven years from CRPF, RPF, TA Battalions, BSF, etc. It aged between 35-45 Verified exemplary characters verified 'A' category medically Minimum 5.6 feet

## CIVIL

- Aged between 20-45 Verified exemplary characters verified 'A' category medically Minimum 5.6 feet Special Services Group Military and Police personnel are given preference in selection and are also awarded special allowances. Candidates with educational qualifications also preferred with higher salary package.
- Credentials of candidates are sent to relevant record offices and local police for character verification for vetting of antecedents. On receipt of clearance from these authorities, the duly vetted and verified candidates are inducted in SPS work force after successful completion of training courses.
- Comprehensive personal data of candidates is collected and stored in database along with photographs. Our database has complete up-to-date details of black-listed security personnel on industry level and is capable of detecting/ checking enrollment of these individuals through scanning of fingerprints and personal data. The current strength of our company consists of over 1300 security personnel.

## TRAINING OF STAFF

Security staff employed by us comprises of civil and ex-armed forces personnel and are fully trained. However a short training course of three weeks is mandatory for all applicants which includes Introduction to Latest security techniques, Awareness of commonly used criminal techniques, Guard duties & responsibilities, Maintenance of post logs, Psychological warfare and Use of weapons, metal detectors, firefighting equipment, explosive detectors (to select group only) and communication equipment.



Lectures on motivation and public dealing are also delivered to them. Firing practice is carried out at the areas designated by the District Administration. After successfully completing the training course, the security personnel acquire on-job-training with special emphasis on client requirements. Staff is comprehensively briefed about client's own security plan, if any along with actual and live drills.

We are also arranging short courses (training) for our employees at Royal Security Service 74, Ground floor, PurabKherra Civil Line, Unnao – 209801 (U.P)

## SAFETY & EMERGENCY PLAN

1. All guards must use protective clothing and equipment provided to them during performance of their official security duties.

2. All guards using weapons during the deployment of security services should be familiar with the safety locks and procedures of safety locks.
3. All guards performing duties in teams should always have an eye contact with each other for the purposes of back up and support to each other in case of an emergency.
4. All guards must report on hourly basis to the OPS Room through VHF-FM communication, if provided or through telephone.
5. While traveling in vehicles, the guards and other staff must ensure that they are wearing seat belts and the weapon is pointed downwards.
6. All guards must always ensure that protective clothing and equipment is properly maintained and kept safe.
7. All drivers must ensure that the vehicles are not driven at more than seventy-five kilometers per hour on highways and forty kilometers per hour on normal road.
8. In case of any emergency or threat, the guards must alert by raising alarm by use of rotary alarms placed in the client's premises or whistles or any other available means to enable other security personnel and individuals present in the area to come to their help and assistance.
9. Smoking is prohibited in the areas provided or earmarked by the client and carrying 'strike anywhere matches' is totally prohibited.
10. Fire of any kind is not allowed in the sensitive areas and covered office buildings.
11. All personnel dealing with generators and electrical fittings should always use protective gloves.
12. All guards must ensure that fire extinguishers and hydrants are always kept clear of any kind of interference and these are in operable condition in case of any unserviceable equipment, the security staff must immediately report to their concerned SSS office for their servicing or replacement.
13. All guards performing duties in oil fields or open areas under direct sunlight must ensure maximum intake of water including ORS for maintenance of adequate level of liquid and salts in their bodies lost during heavy perspiration.
14. Any health problem or disorder should immediately be brought into the knowledge of the senior security staff or Medic for proper treatment.

15. In case of any accident, first aid should be immediately provided to the injured and rushed to nominate or nearest medical facility for medical treatment.
16. No guards shall point loaded or unloaded weapons towards an individual at any time, except in emergencies when weapon is required to be pointed towards hostile or criminal elements.
17. In case of a gunshot to a security guard, a group of security guards and personnel shall endeavor their best to attend to the injured at their earliest and provide first aid and use all kind of vehicles at their disposal to transfer the injured to the nearest medical facility for medical treatment. The other group of security guards may engage the criminals or offenders and provide cover for the removal and transfer of the injured.
18. The security guards shall immediately inform the concerned SPS office in case of an emergency of above nature or other for immediate backup support from SPS office and other measures.
19. The security guards shall also immediately inform the client and concerned police and district administration about any emergency and expected trouble for their information and precautionary steps to be taken by them.
20. Any individual tussles or quarrels of security staff should be immediately brought into the knowledge of the security supervisors or senior management by the guards themselves involved in the incident or other security staff in knowledge of the same for immediate rectification of the issue or other disciplinary actions to be taken, whichever is required.

## WIRELESS SECURITY SERVICES

SSS is in partnership with a Professional Alarm company.

They are specialists in installing and maintaining Burglar Alarms such as: Audible, Red Care, GSM, and Dualcom for all your residential and commercial needs.

In partnership we also install and maintain a wide range of Access Control/Door Entry systems.



## COMMUNICATION NETWORK



SSS operation rooms work round the clock 365 days with ample telephone lines and are in constant touch with security staff operating at client's premises, Vigilance mobile patrols, Vigilance officers, guard force commanders through telephones, mobile phones and our dedicated wireless communication network for monitoring purposes. This network enables our operation rooms to immediately cater for the requirements of clients in respect of any deficiencies and also helps in provision of back-up support in case of emergencies. This network also facilitates us to immediately acquire other emergency support from Police, Fire Brigade, Bomb Disposal Squad and Ambulance Services.

