ATELIER

ENTERPRISE HOSTING

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For over 14 years we have been building & serving websites for our clients, in that time we have seen the web evolve from simple static pages to full-featured business-critical user experiences and applications.

We love pushing boundaries and pride ourselves on creating websites that take advantage of the latest & greatest technologies to put you ahead.

As websites grow and businesses become ever more dependent on their online presence, it's only right that the platform used to host this is built to reflect that.

Atelier One, our new **fully-managed enterprise hosting** has been introduced to meet the demands of a modern day website, and give your online business the speed, reliability and security it deserves.

Atelier One packages give your website dedicated resources and can not be slowed down or affected by anybody else on the server like a normal shared platform. The servers have been built with enterprise-grade hardware and connected to top Tier-1 bandwidth within the UK for optimal performance.

As well as providing a solid platform, you'll get priority proactive support from the Atelier you know and love including regular security audits, back-ups and more.

ATELIER

BUSINESS GRADE WEB HOSTING

Our packages reside on state-of-the-art servers with resources dedicated just for you. We couple our enterprise hosting with our best support and maintenance packages yet for the complete enterprise service.

BRITISH SERVERS

Being closer to your visitors means faster loading times often resulting in increased conversions and search rankings. We love British business!

SSD STORAGE

Our servers contain 100% SSD disks to deliver unrivalled performance - especially useful for resource thirsty CMS. We operate the fastest, most reliable enterprise setups.

SSL CERTIFICATE

Having an SSL certificate is proof to your customers that you take their security seriously. All information between your customers and the server will be encrypted in transit.

GIGE SPEEDS

Fusing together a GigE connection to uncongested UK top tier connections, we can deliver your website at seriously fast speeds - without the blips.
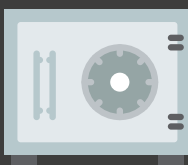
6-HOUR BACKUPS

Ran into a problem and need to restore? Roll back with backups every 6 hours, with 6 months worth of restore points. Idera continuous data protection is as standard on all plans.

DDOS PROTECTION

Our UK network is protected by Arbor Peakflow technology stopping DDoS and malicious attacks at our edge routers delivering continuous protection from emerging threats.

SECURITY AUDITS

Regular security audits protect your website from common security threats such as out of date software and incorrect configuration.

PROACTIVE SUPPORT

Constant monitoring and regular scans means most problems are identified and resolved before they cause any disruption.

PRICING OPTIONS

You can upgrade our enterprise hosting plans at any time to ensure you don't pay for any more than you require. Our team will be able to advise based on your unique requirements.

FEATURES	ATELIER ONE ENTRY	ATELIER ONE GROW	ATELIER ONE PLUS
Fastest SSD Disk (RAID 10)	2GB	10GB	Custom
Premium UK Bandwidth	100GB	100GB	Custom
Memory Limit	384MB	1GB	2GB
CPU usage	Variable (1 Core)	Dedicated 2.67Ghz (1 Core)	Dedicated 2.67Ghz (1 Core)
Email Accounts	Unmetered	Unmetered	Unmetered
MySQL Databases	Unmetered	Unmetered	Unmetered
Full SSL Certificate	✅	✅	✅
Dedicated IPv4	❌	✅	✅
Dell Enterprise Servers	✅	✅	✅
CloudFlare Support	Annual	✅	✅
Security Audit	Annual	Quarterly	Quarterly
Backups	Weekly	Every 6 Hours	Every 6 Hours
Priority Support	❌	✅	✅
	£299/y + VAT	£599/y + VAT	LET'S TALK

WHY UPGRADE?

Our clients websites are often business critical systems and points of contact. Excellent hosting is an investment that comes with a variety of benefits for you and your customers.
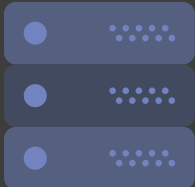
ENHANCED SECURITY

All of our packages come with domain level SSL certificates and modern TLS encryption as standard. This means that your customers data is secured between them and your website, your visitors browsers will show that your website is secure to increase trust and Google now uses this security as a ranking factor. Couple this with our regular security audits and you can rest assured we've got you covered.

FAST LOAD TIMES

More than 83% of people expect a web page to load in 3 seconds or less and decreasing load time from 8 seconds to 2 seconds could increase your conversion rate by 72%. Super fast SSD disk space and a top-tier UK bandwidth connection is the perfect recipe for a blazing fast website.

(Source: hostingfacts.com)

RELIABLE UPTIME

Our servers are low-contingency, which means that we don't overload and hope everybody copes with shared resources. Each of our packages get dedicated resources that are available 24x7. Never again will your website be knocked offline by a bad neighbour. On the rare occasion a hardware issue does occur, our proactive monitoring means it is often caught early with very little disruption.

SEO BENEFITS

Google's considerations include website security (SSL certificates), loading times, server location and uptime/downtime when it comes to choosing where to rank websites. Top quality hosting should be a major part of your search engine optimisation strategy.

PREMIUM SUPPORT

Customers on Atelier One hosting benefit from our best support offering yet. We take proactive steps to catch problems before they happen including security audits, website updates and health checks. In the unlikeley event of an issue, we're on standby to assist with whatever it takes to keep your website running smoothly.

FREQUENTLY ASKED QUESTIONS

CAN I UPGRADE MY PACKAGE AT ANY TIME?

Yes! Pay as you grow with our flexible packages or speak to us if you require something a bit more bespoke.

WILL YOU MIGRATE MY ACCOUNT FOR ME?

We can migrate your site from your old host. This can be discussed on a case by case basis and a fee may be applied.

HOW MANY ACCOUNTS DO YOU HOST PER SERVER?

Typically, servers are limited to 10 accounts per CPU core. This guarantees you dedicated resources on servers that are never overloaded.

WHAT IS AN SSL CERTIFICATE?

An SSL certificate is a method of encryption that ensures all data sent between your users and your website is encrypted in transit. We use the latest TLS encryption methods. Show you take your customers security seriously with a padlock in the browser address bar.

HOW MANY EMAIL ACCOUNTS CAN I HAVE?

All our hosting packages include email hosting. Your email account quotas are taken out of your package disk space and data transfer.

DO YOU PROVIDE FTP ACCESS?

Not by default. However, we can grant FTP access if required. We are not responsible for any downtime or data loss as a result of your use of the FTP.

CAN I PAY MONTHLY?

All hosting packages can only be paid on an annual basis.

WHAT IS INCLUDED IN THE SECURITY AUDIT?

The security audit is a check-up on your implenetation of security best practices as well as a comprehensive website scan. In the case of WordPress websites, it also includes core & plugin updates, virus scans and security tweaks.

WHERE CAN I FIND YOUR TERMS OF SERVICE?

You can view our hosting agreement here:
http://support.atelierstudios.com/docs/hosting.pdf

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