

Dataquest International

Independent Data Recovery

Data Recovery Cost

Get your files back. No fuss.

We have three different recovery services to choose from. Prices start at £250 +VAT so choose whichever one fits your budget and timescale.

✓ **Low cost data recovery.**

This is our cheapest recovery option, but don't let that fool you. It's still the same pro service, but with lower priority than our faster services.

- Free diagnosis / No-Fix No-Fee
- Usual turnaround within two weeks (depends on workload)
- **£300** (£250 Ex VAT) if we recover the data without dismantling the drive*

-OR-

- £90 (£75 Ex VAT) diagnosis fee to repair drives with internal faults
- **£420** (£350 Ex VAT) if we recover the data after repairing the drive internally

** 80-90% of the drives we recover don't need dismantling.*

^ **Fast recovery for businesses.**

We aim to get Standard jobs turned around as soon as possible. Standard jobs get a queue jump over the Economy service.

- Free diagnosis / No-Fix No-Fee
- Faster turnaround in usually around 3 to 5 business days
- **£420** (£350 Ex VAT) if we recover the data without dismantling the drive

-OR-

- £90 (£75 Ex VAT) diagnosis fee to repair drives with internal faults
- **£540** (£450 Ex VAT) if we recover the data after repairing the drive internally

^ Emergency recovery.

When you need the data back yesterday, our Emergency service will have engineers working round the clock, out of hours if required to get your data back in the shortest possible time.

- **£180** (£150 Ex VAT) Emergency diagnosis
- Turnaround in usually 24 to 48 hours
- Engineers working round the clock on your drive
- **£720** (£600 Ex VAT) Flat rate recovery fee
- No extra fees for cleanroom repairs

To keep our costs low, our prices do not include a replacement hard drive or return shipping. If you don't supply a spare drive for the recovered data then we can quote for something suitable, or you can send one to us once the recovery is complete. Usually the hard drive we recover from is not suitable to be reused.

We charge £15.60 (£13.00 Ex VAT) to ship a regular hard drive by courier. This is a next day service with tracking and a one hour delivery estimate (which is usually really accurate!)

Additional Services.

Mac Setup – For an extra **£180** (£150 Ex VAT) we can supply and fit a new drive and import the recovered data to get your Mac back to working order.

Flash Media Recovery – For **£90** (£75 Ex VAT) we can recover data from camera memory cards and USB Pens. No charge if we cannot recover the data.

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pricing.

Note: Prices shown are for single hard drives. Enquire for RAID pricing.

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