

**Which?**  
Trusted trader



**Which?**  
Trusted trader

**BEFORE**




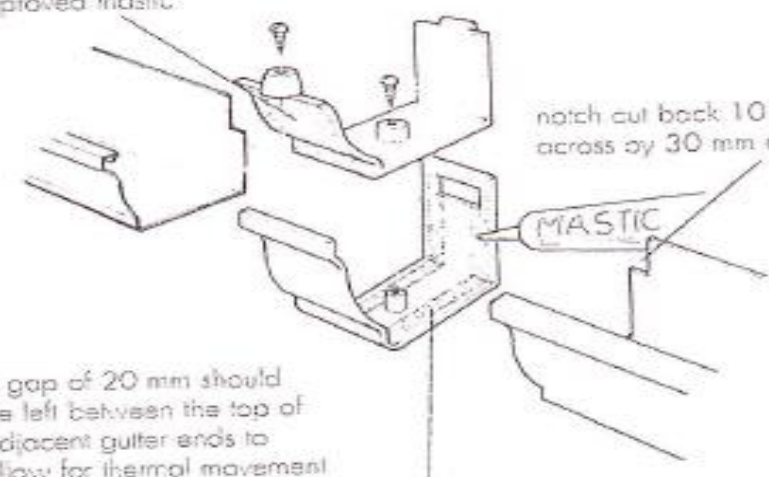

**AFTER**



**REPLACING CONCRETE GUTTERS SINCE 2003**

# ALUMINIUM GUTTER WHICH WILL LAST FOREVER

## BBA CERTIFICATE

 <p><b>BBA</b> BRITISH BOARD OF AGREEMENT ASSESSMENT OF PRODUCTS FOR CONSTRUCTION</p> <p>Designated by Government to issue European Technical Approvals</p>	<p>C/SIB</p> <table border="1"><tr><td>(52.5)</td><td>In6</td></tr></table> <p><b>Mustang Gutter Systems Ltd</b> Prospect House Ainsdale Drive Shrewsbury SY1 3TL Tel: 01743 448691 Fax: 01743 441697</p> <p><b>MUSTANG GUTTER AND ACCESSORIES</b> Systèmes de gouttière Dachrinnen-systeme</p> <p><b>Agrément Certificate</b> No 91/2625 Second issue*</p>	(52.5)	In6	<p>thoroughly coat the whole of the inside surface with an approved mastic</p>  <p>notch cut back 10 mm across by 30 mm down</p> <p>MASTIC</p> <p>Note: A gap of 20 mm should be left between the top of adjacent gutter ends to allow for thermal movement</p> <p>two beads of mastic minimum diameter 7 mm</p>
(52.5)	In6			
<p><b>Product</b></p> <ul style="list-style-type: none"><li>• THIS CERTIFICATE RELATES TO MUSTANG GUTTER AND ACCESSORIES: ALUMINIUM GUTTER LENGTHS AVAILABLE IN ONE SHAPE, CORNERS, STOP ENDS, FIXING BRACKETS, EXPANSION</li></ul>	<p><b>Building Regulations</b></p> <p>1 The Building Regulations 1991 (as amended 1994) (England and Wales)</p>  <p>The Secretary of State has agreed with the British Board of Agrément the aspects of performance used by the BBA in assessing the compliance of drainage systems with the Building Regulations. In the opinion of the BBA, Mustang Gutter and Accessories, if used in accordance with the provisions of this Certificate, will meet the relevant requirements.</p>			

### 12 Durability



The gutter will have a life expectancy of at least 30 years.

# SO TOUGH PAINT GUARANTEED FOR 20 YRS



Hydro Aluminium  
Rolled Products

Our contact  
Jan Ivar Johansen, Phone

Our date  
2002-02-11



1 of 1

## Assurance of Product Performance in Rainwater Guttering Systems

The Hydrocoat range of pre-coated aluminium is designed to perform effectively in Rainwater Guttering installations for many years in the normal environments found in Britain, Northern Europe and Scandinavia.

All three major coating types are offered for this end use, Hydrocoat Polyester 100, Hydrocoat Textured 800 and Hydrocoat PVF2 300. Each has its own characteristics as described in Technical data sheets 4.18, 4.19 and 4.21 respectively and suggestions on the use in Rainwater Guttering is provided in Data sheet 4.15.

The coated aluminium is expected to provide a satisfactory performance for the following periods with natural weathering of the coating occurring but without major breakdown of the coating on the aluminium surface:

Hydrocoat Polyester 100	15 years
Hydrocoat Textured 800	20 years
Hydrocoat PVF2 300	20 years

This performance is conditional upon the following:

The installation is in area with a normal environment which is free from harmful chemicals and vapours and acid rain. The guttering shall not be in contact with incompatible materials nor with water discharging from them.

The coated finish must be maintained in good condition by washing at reasonable intervals to prevent the build-up of potentially corrosive deposits.

The coated coil is capable of withstanding the stresses normally associated with roll-forming of seamless gutters, but handling damage or gross over distortion due to incorrect machine settings is not covered.

A full record of guttering installations carried out by the installer shall be kept by the installer detailing A.R.P coil numbers with relevant installation dates and addresses for guttering roll formed per individual coil.

In the unlikely event of problems occurring in services, details should be provided in writing at the earliest possible time in order that Hydro Aluminium AluCoat can carry out suitable investigations into the possible causes of the problem (any queries should be directed to A.R.P.).

<b>Postal Address</b> Hydro Aluminium AluCoat Kirkeveien 1 N-3080 HOLMESTRAND, Norway	<b>Visiting Address</b> Kirkeveien 1 3080 HOLMESTRAND	<b>Telephone</b> +47 33 05 42 00	<b>Telefax</b> +47 33 05 26 30 <b>Bank Account</b> 6140.05.21831	<b>Registration No.</b> NO 975 934 578 <b>Head Office Address</b> Drammensvn. 264, Vækerø Norway
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# **NO JOINTS** **NO LEAKS!**

The gutter is made on site to exactly fit your house, so there are no joints within the guttering.

If your neighbour does it with you the gutter will go across both houses in one piece.

**WE CAN EXTRUDE  
UP TO 100 METERS  
WITH NO JOINTS**



# POLYMERS ARE USED TO BUILD SEA WALLS

Arbo Product Data Publication



Arbo  
POLYMER

Y1A  
November 2004

## ARBOMERIC MP20

An environmentally friendly one-part  
High Modulus Modified Polymer Sealant

### Recommended For

Structural joints in heavy cladding.  
Structural movement joints in floors.  
Heavily trafficked areas.

### Not Recommended For

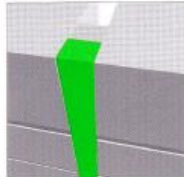
Joints in lightweight cladding.  
Swimming pools.

### Specification Compliances

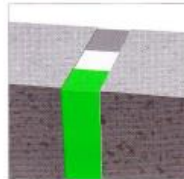
BS EN ISO 11600-F-25HM

### Available In

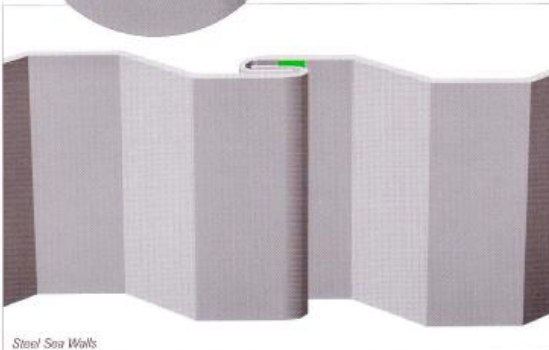
Black  
Grey  
White



Typical Heavy Cladding Joint  
(Brick, Stone, Concrete)



Concrete Sea Walls



Steel Sea Walls

We use this on all possible damp areas, as these polymers are designed for really harsh conditions.

Silicone doesn't hold in wet conditions.

Factory guaranteed (to purchaser) not to leak for 25 years.

Costs 10 times as much as silicone.

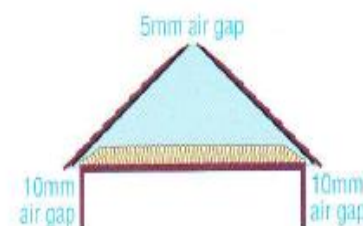


# APPLICATION OF BUILDING REGULATIONS

## PITCHED ROOF – CEILING & INSULATION HORIZONTAL

### OPEN ROOF VOID

Building Regulations state: where the void is open, eaves to eaves air flow is effective, along the longer sides of the building. Brett Martin Harcon recommend the use of high level ventilation in addition to eaves ventilation in all cases – as it utilises the natural thermal uplift in a roof void. Eaves to eaves ventilation relies on the wind conditions which can result in poor through flow and stagnant air pockets.



### PITCH 15° or less

USE: eaves vents OR: low level slate/tile vents  
25mm air gap

### PITCH 15° or greater

USE: eaves vents OR: low level slate/tile vents  
10mm air gap

In addition BS 5250 recommend:

USE: ridge vents OR: high level slate/tile vents  
5mm air gap

### PITCH 35° or greater OR: WIDTH 10m or more

USE: eaves vents OR: low level slate/tile vent  
25mm air gap

AND: ridge vent 5mm air gap

OR: high level slate & tile vents  
5mm air gap each side

### STEEP OR WIDE BUILDINGS

In addition to eaves vents, increased ventilation must be provided by high level openings. These are necessary to avoid stagnant air pockets due to inadequate through flow. In particular for roof slopes steeper than 35°, or for buildings more than 10 metres wide, high level ventilation is required.

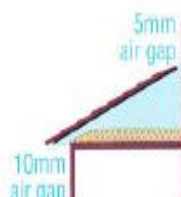
### SINGLE PITCH ROOFS

Use ventilation at the eaves and at the abutment.



### PITCH 15° or less

USE: eaves vents  
OR: low level slate/tile vents  
25mm air gap  
AND: high level slate/tile vents 5mm air gap



### PITCH 15° or greater

USE: eaves vents  
OR: low level slate/tile vents  
10mm air gap  
AND: high level slate/tile vents  
5mm air gap

### AIR FLOW

Where eaves ventilation is provided care should be taken to prevent insulation blocking off air flow to roof.



USE: rafter trays  
10mm/25mm



## *20 Year Product Guarantee*

Eurocell Profiles in conjunction with their raw material suppliers, guarantee for a period of 20 years all their white PVC-u products against:

**Discolouration Warping Cracking**

Provided all products have been fitted to the manufacturers recommendations



Eurocell Cladding System  
Assessment report no.  
01/3784



Eurocell Roofline System  
Assessment report no.  
01/3783



BS EN 9001 : 2000

A 10 year guarantee also applies to the Eurocell laminated boards and 5 years for coloured boards, provided they are also fitted to the manufacturers recommendations. This guarantee may not be reproduced without the written permission of Eurocell Building Plastics Ltd. and is not valid without that consent.

This guarantee covers the cost of supply and replacement product only and not fitting costs.



Eurocell is a subsidiary of Fairbrook PLC which is a member of the Tessenderlo group of companies

**EUROCELL  
BUILDING  
PLASTICS  
PROVIDE  
THE  
GUARENTEE  
DIRECT TO  
OUR  
CUSTOMERS**

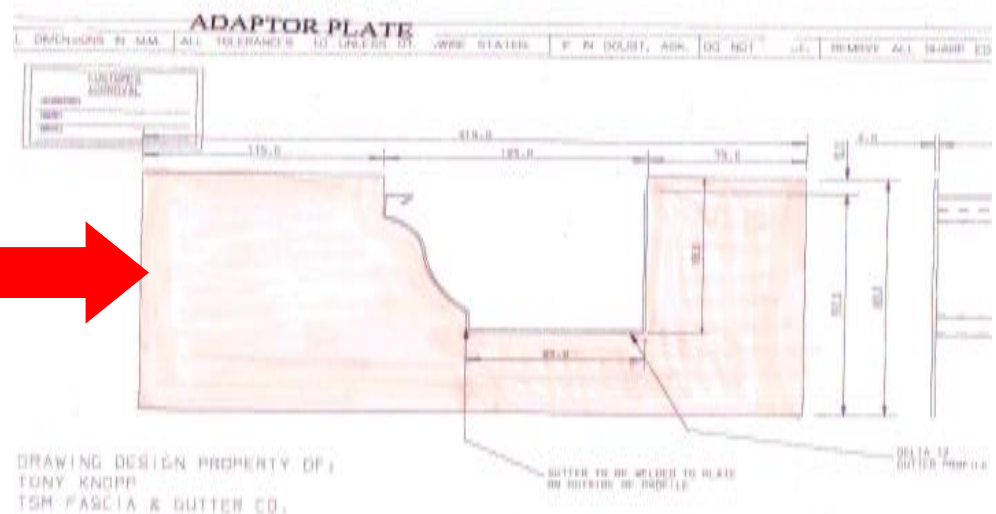


# UNIQUE ADAPTOR THAT JOINS CONCRETE TO ALUMINIUM



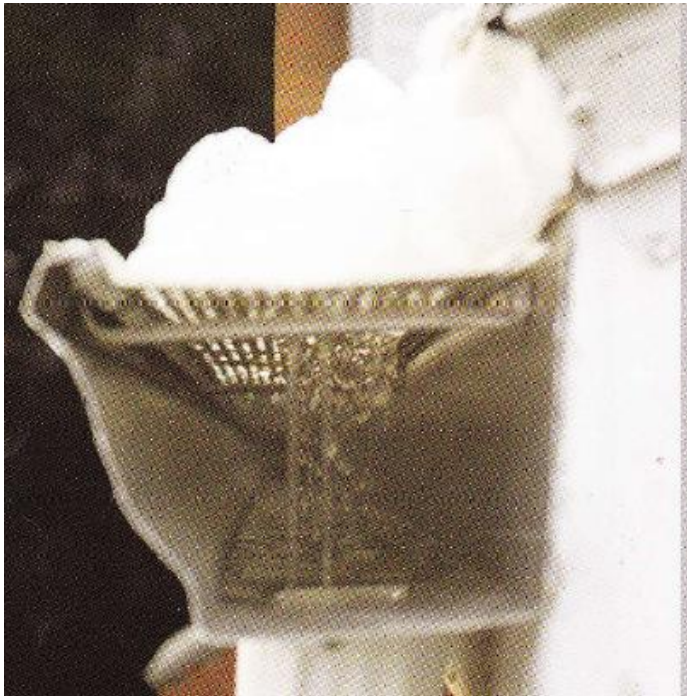
ABOVE ARE TWO PHOTOS OF THE JOINT PLATE IN USE  
(THESE ARE FITTED USING POLYMERS THAT WON'T LEAK FOR AT LEAST 25 YEARS)

THIS DIAGRAM SHOWS  
THE ORIGINAL PLATE IN  
THE DESIGN PROCESS





# YOU WILL NEVER CLEAN YOUR GUTTERS AGAIN



## AN OPTIONAL EXTRA

- ✓ Leaves and small debris will stay on the surface and blow off in the wind
- ✓ Moss will sit on top of the gutter and wash over the top.
- ✓ This product can drain up to 29.7" of rainwater per hour.
- ✓ Ice cannot form in the gutter. This helps prevent the transmission of cold into the house.

INSURANCE CERTIFICATE AND TRUSTED TRADER BUILDING REGULATIONS



Certificate of Employers' Liability Insurance (a)

Where required by regulation 5 of the Employers' Liability (Compulsory Insurance) Regulations 1998 (the Regulations), one or more copies of this certificate must be displayed at each place of business at which the policyholder employs persons covered by the policy.

Policy number	AC TRM 4094085
1. Name of policyholder	Mr Anthony Knopp Trading as TLG Gutters
2. Date of commencement of insurance policy	02 September 2017
3. Date of expiry of insurance policy	01 September 2018

We hereby certify that subject to paragraph 2:-

- 1. the policy to which this certificate relates satisfies the requirements of the relevant law applicable in Great Britain (b) Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney; and
- 2. (a) the minimum amount of cover provided by this policy is no less than £5 million (c).

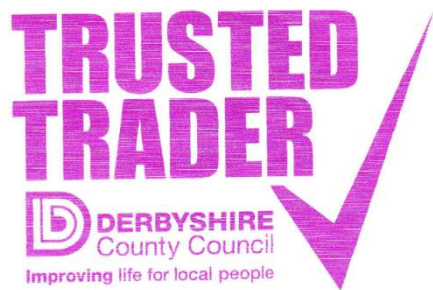
Signed on behalf of AXA Insurance UK plc  
(Authorised Insurer)

A. J. Blanc  
Amanda Blanc  
CEO, AXA UK & Ireland General Insurance

Notes

- (a) Where the employer is a company to which regulation 3(2) of the Regulations applies, the certificate shall state in a prominent place, either that the policy covers the holding company and all its subsidiaries, or that the policy covers the holding company and all its subsidiaries except any specifically excluded by name, or that the policy covers the holding company and only the named subsidiaries.
- (b) Specify applicable law as provided for in Regulation 4(6) of the Regulations.
- (c) See regulation 3(1) of the Regulations and delete whichever of paragraphs 2(a) or 2(b) does not apply. Where 2(b) is applicable, specify the amount of cover provided by the relevant policy.

AXA Insurance UK plc Registered in England and Wales No 78250.  
Registered Office: 5 Old Broad Street, London EC2N 1AD. A member  
of the AXA Group of Companies. AXA Insurance UK plc is authorised by  
the Prudential Regulation Authority and regulated by the Financial Conduct  
Authority and the Prudential Regulation Authority. Telephone calls may be  
monitored and recorded.



This is to certify that

T L G Gutters

is a registered member of  
Derbyshire County Council's Trusted Trader scheme.

Membership number  
025420

Robert Taylor      Nick Hodgson

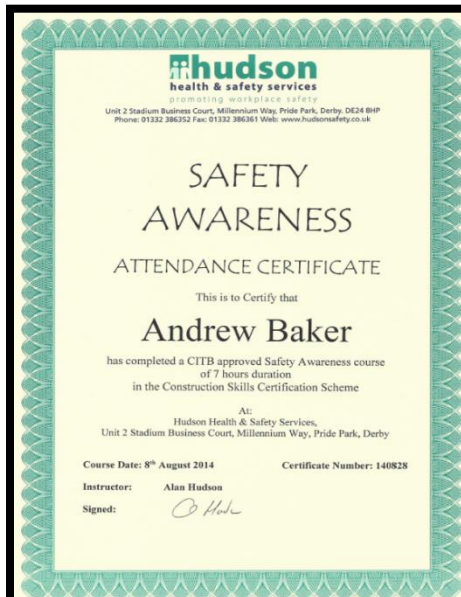
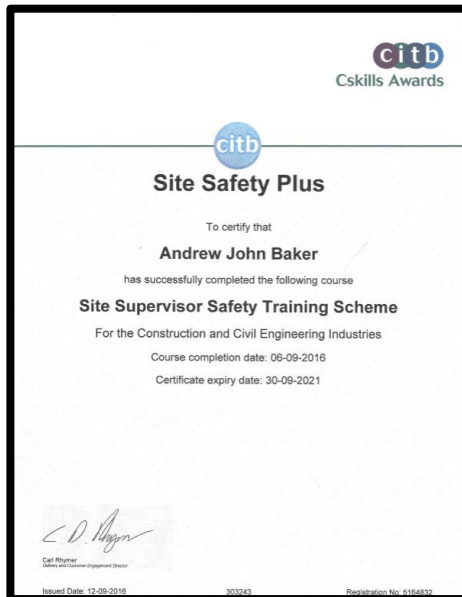
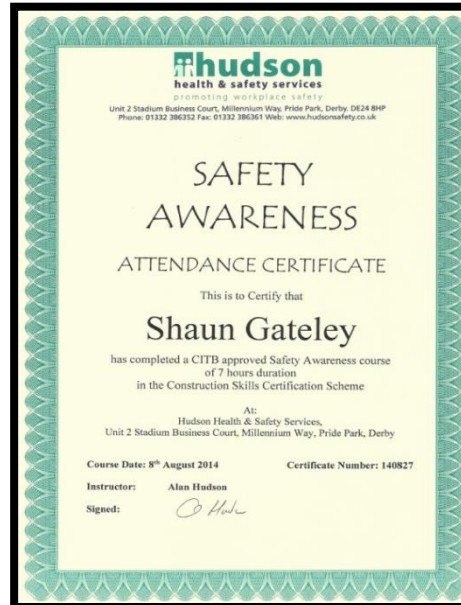
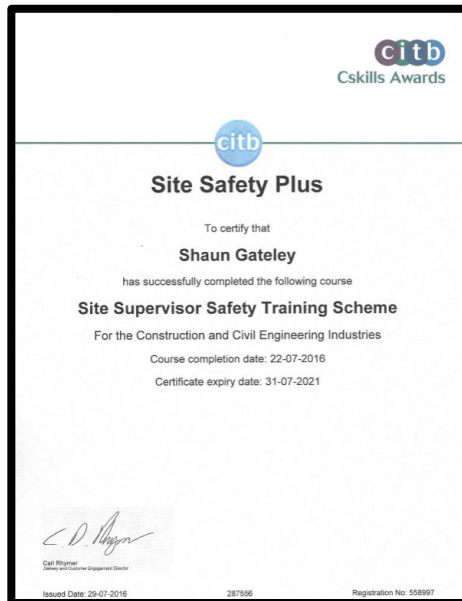
Robert Taylour      Nick Hodgson  
Head of Trading Standards      Chief Executive

This certificate was issued by Trading Standards, Derbyshire County Council,  
Chatsworth Hall, Chesterfield Road, Matlock, Derbyshire, DE4 3FW.

For more information about the Trusted Trader scheme, phone Call Derbyshire on 08456 058 058  
or visit our website at [www.derbyshire.gov.uk/trustedtrader](http://www.derbyshire.gov.uk/trustedtrader)





# CERTIFICATES FOR HEALTH & SAFETY (ON SITE MANAGEMENT & FIRST AID)





# CERTIFICATES FOR ASBESTOS AWARENESS & HANDLING – AS DETAILED IN: REGULATION 10 OF THE CONTROL OF ASBESTOS REGULATIONS 2012




## Certificate of Training

This certificate is awarded to  
**SHAUN GATELEY**

Who attended and passed by examination the  
**NON-LICENSABLE WORK WITH ASBESTOS INCLUDING>NNLW REFRESHER**

In accordance with Regulation 10 of the Control of Asbestos Regulations 2012 & Para's 235, 238, 243 & 244 as detailed in the supporting ACoP & guidance L143 & the EM training modules as detailed in HSG 210 (including UKATA Asbestos Awareness) on

Friday 19th May 2017  
(expiry Friday 18th May 2018)



UKATA No: 132AB  
Address: Fulford Manor Farm, Fulford Dale, Fulford,  
Staffs. ST11 9QR  
Phone: 07967400136  
Trainer: Joshua Hall  
Training Centre: Independent Asbestos Surveys & Services

Certificate No: 977706  
Modules Passed  
1 2 4 5 6 7 8 9

To check the validity of this certificate please visit [www.ukata.org.uk](http://www.ukata.org.uk) to use the online validation tool.



## Certificate of Training

This certificate is awarded to  
**ANDREW BAKER**

Who attended and passed by examination the  
**NON-LICENSABLE WORK WITH ASBESTOS INCLUDING>NNLW REFRESHER**

In accordance with Regulation 10 of the Control of Asbestos Regulations 2012 & Para's 235, 238, 243 & 244 as detailed in the supporting ACoP & guidance L143 & the EM training modules as detailed in HSG 210 (including UKATA Asbestos Awareness) on

Friday 19th May 2017  
(expiry Friday 18th May 2018)



UKATA No: 132AB  
Address: Fulford Manor Farm, Fulford Dale, Fulford,  
Staffs. ST11 9QR  
Phone: 07967400136  
Trainer: Joshua Hall  
Training Centre: Independent Asbestos Surveys & Services

Certificate No: 977707  
Modules Passed  
1 2 4 5 6 7 8 9

To check the validity of this certificate please visit [www.ukata.org.uk](http://www.ukata.org.uk) to use the online validation tool.



## Certificate of Training

This certificate is awarded to  
**ASHLEY SMITH**

Who attended and passed by examination the  
**NON-LICENSABLE WORK WITH ASBESTOS INCLUDING>NNLW REFRESHER**

In accordance with Regulation 10 of the Control of Asbestos Regulations 2012 & Para's 235, 238, 243 & 244 as detailed in the supporting ACoP & guidance L143 & the EM training modules as detailed in HSG 210 (including UKATA Asbestos Awareness) on

Friday 19th May 2017  
(expiry Friday 18th May 2018)




UKATA No: 132AB  
Address: Fulford Manor Farm, Fulford Dale, Fulford,  
Staffs. ST11 9QR  
Phone: 07967400136  
Trainer: Joshua Hall  
Training Centre: Independent Asbestos Surveys & Services

Certificate No: 977708  
Modules Passed  
1 2 4 5 6 7 8 9

To check the validity of this certificate please visit [www.ukata.org.uk](http://www.ukata.org.uk) to use the online validation tool.

# FURTHER EXAMPLES OF CERTIFICATES FOR WORKING AT HEIGHTS, SAFETY WITH DIAMOND CUTTING TOOLS, MANUAL HANDLING & CSCS ACCREDITATION

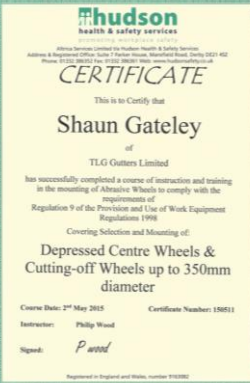


**MANUAL HANDLING TRAINING**  
ATTENDANCE CERTIFICATE

This is to Certify that  
**Shaun Gateley**  
of  
TLG Gutters Limited  
In compliance with the Manual Handling Operations Regulations 1992, has successfully completed a course of instruction in safe manual handling techniques

Course Date: 19<sup>th</sup> June 2015 Certificate Number: 158624  
Instructor: Victor Beynon (Instructor Reg No. 115876)  
Signed: *V Beynon*

Registered in England and Wales, number 910302



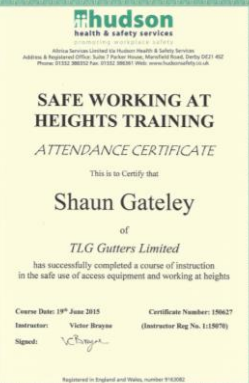
**CERTIFICATE**

This is to Certify that  
**Shaun Gateley**  
of  
TLG Gutters Limited  
has successfully completed a course of instruction and training in the mounting of Abrasive Wheels to comply with the requirements of Regulation 9 of the Provision and Use of Work Equipment Regulations 1998

Covering Selection and Mounting of:  
**Depressed Centre Wheels & Cutting-off Wheels up to 350mm diameter**

Course Date: 2<sup>nd</sup> May 2015 Certificate Number: 158511  
Instructor: Philip Wood  
Signed: *P Wood*

Registered in England and Wales, number 910302

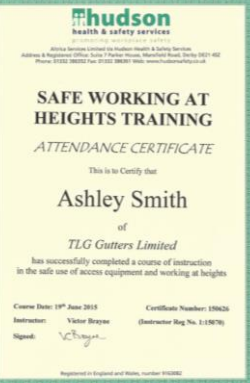


**SAFE WORKING AT HEIGHTS TRAINING**  
ATTENDANCE CERTIFICATE

This is to Certify that  
**Shaun Gateley**  
of  
TLG Gutters Limited  
has successfully completed a course of instruction in the safe use of access equipment and working at heights

Course Date: 19<sup>th</sup> June 2015 Certificate Number: 158627  
Instructor: Victor Beynon (Instructor Reg No. 115876)  
Signed: *V Beynon*

Registered in England and Wales, number 910302

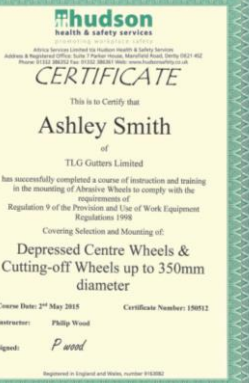


**SAFE WORKING AT HEIGHTS TRAINING**  
ATTENDANCE CERTIFICATE

This is to Certify that  
**Ashley Smith**  
of  
TLG Gutters Limited  
has successfully completed a course of instruction in the safe use of access equipment and working at heights

Course Date: 19<sup>th</sup> June 2015 Certificate Number: 158626  
Instructor: Victor Beynon (Instructor Reg No. 115876)  
Signed: *V Beynon*

Registered in England and Wales, number 910302



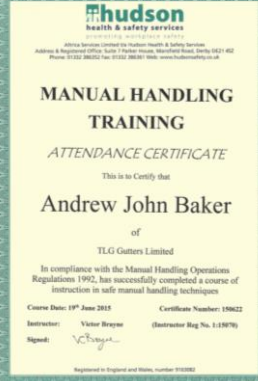
**MANUAL HANDLING TRAINING**  
ATTENDANCE CERTIFICATE

This is to Certify that  
**Ashley Smith**  
of  
TLG Gutters Limited  
has successfully completed a course of instruction and training in the mounting of Abrasive Wheels to comply with the requirements of Regulation 9 of the Provision and Use of Work Equipment Regulations 1998

Covering Selection and Mounting of:  
**Depressed Centre Wheels & Cutting-off Wheels up to 350mm diameter**

Course Date: 2<sup>nd</sup> May 2015 Certificate Number: 158512  
Instructor: Philip Wood  
Signed: *P Wood*

Registered in England and Wales, number 910302

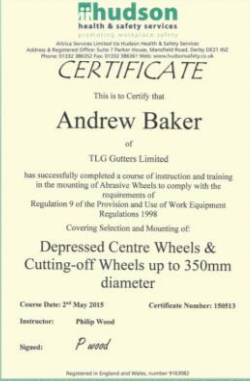


**MANUAL HANDLING TRAINING**  
ATTENDANCE CERTIFICATE

This is to Certify that  
**Andrew John Baker**  
of  
TLG Gutters Limited  
In compliance with the Manual Handling Operations Regulations 1992, has successfully completed a course of instruction in safe manual handling techniques

Course Date: 19<sup>th</sup> June 2015 Certificate Number: 158622  
Instructor: Victor Beynon (Instructor Reg No. 115876)  
Signed: *V Beynon*

Registered in England and Wales, number 910302




**CERTIFICATE**

This is to Certify that  
**Andrew Baker**  
of  
TLG Gutters Limited  
has successfully completed a course of instruction and training in the mounting of Abrasive Wheels to comply with the requirements of Regulation 9 of the Provision and Use of Work Equipment Regulations 1998

Covering Selection and Mounting of:  
**Depressed Centre Wheels & Cutting-off Wheels up to 350mm diameter**

Course Date: 2<sup>nd</sup> May 2015 Certificate Number: 158513  
Instructor: Philip Wood  
Signed: *P Wood*

Registered in England and Wales, number 910302




**SAFE WORKING AT HEIGHTS TRAINING**  
ATTENDANCE CERTIFICATE

This is to Certify that  
**Andrew John Baker**  
of  
TLG Gutters Limited  
has successfully completed a course of instruction in the safe use of access equipment and working at heights

Course Date: 19<sup>th</sup> June 2015 Certificate Number: 158623  
Instructor: Victor Beynon (Instructor Reg No. 115876)  
Signed: *V Beynon*

Registered in England and Wales, number 910302




**HEALTH & SAFETY FIRST**  
No1 House  
Park Hall Business Village  
Park Hall Road  
Stoke-on-Trent  
ST3 5XA  
Tel: 01782 594461

Course: **LSD LADDER STAGING SYSTEM**  
Holder: **ANDREW BAKER**  
Company: **TLG Gutters**  
Issued By: **Health & Safety First**

Certificate No: **HSP13012**  
Course Date: **10-06-2016**  
Expiry Date: **11-06-2021**

This card remains the property of Health & Safety First and must be returned on request.  
Report inappropriate or dangerous activity by the cardholder to Health & Safety First.




**HEALTH & SAFETY FIRST**  
No1 House  
Park Hall Business Village  
Park Hall Road  
Stoke-on-Trent  
ST3 5XA  
Tel: 01782 594461

Course: **LSD LADDER STAGING SYSTEM**  
Holder: **ASHLEY SMITH**  
Company: **TLG Gutters**  
Issued By: **Health & Safety First**

Certificate No: **HSP13010**  
Course Date: **10-06-2016**  
Expiry Date: **11-06-2021**

This card remains the property of Health & Safety First and must be returned on request.  
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**HEALTH & SAFETY FIRST**  
No1 House  
Park Hall Business Village  
Park Hall Road  
Stoke-on-Trent  
ST3 5XA  
Tel: 01782 594461

Course: **LSD LADDER STAGING SYSTEM**  
Holder: **SHAUN GATELEY**  
Company: **TLG Gutters**  
Issued By: **Health & Safety First**

Certificate No: **HSP13011**  
Course Date: **10-06-2016**  
Expiry Date: **11-06-2021**

This card remains the property of Health & Safety First and must be returned on request.  
Report inappropriate or dangerous activity by the cardholder to Health & Safety First.

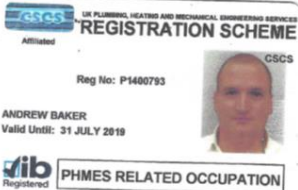


**CSCS**  
UK PLUMBING, HEATING AND MECHANICAL ENGINEERING SERVICES  
Affiliated  
REGISTRATION SCHEME

Reg No: **668997**

**SHAUN GATELEY**  
Valid Until: **31 JAN 2020**

**iib** Registered  
PHMES RELATED OCCUPATION



**CSCS**  
UK PLUMBING, HEATING AND MECHANICAL ENGINEERING SERVICES  
Affiliated  
REGISTRATION SCHEME

Reg No: **P1400793**

**ANDREW BAKER**  
Valid Until: **31 JULY 2019**

**iib** Registered  
PHMES RELATED OCCUPATION

**ALL OUR FITTERS ARE CRB CHECKED**

# HEALTH & SAFETY ACCLAIM ACCREDITATION AND MEMBER OF CONSTRUCTIONLINE



SAFETY  
SCHEMES IN  
PROCUREMENT



**Acclaim**  
Accreditation

*Certificate of Health & Safety Accreditation*

This is to certify that

T L G Gutters

has demonstrated that it has the necessary organisational capability in relation to skills, knowledge and experience to carry out work in a way that secures health and safety to the standards required under the Construction (Design and Management) Regulations 2015 as a

Contractor with 5 or more employees

signed



**David Cornberg**  
Director of Assessment Services

Constructionline registration no.	126096	Start date	31 August 2017
Acclaim assessment no.	53655	End date	31 August 2018

*This certificate remains the property of Acclaim Accreditation and must be surrendered on demand.  
For verification please contact Acclaim Accreditation on 01256 383609.*

[www.constructionline.co.uk/acclaim](http://www.constructionline.co.uk/acclaim)  
[acclaim@capita.co.uk](mailto:acclaim@capita.co.uk)

Acclaim Accreditation is a service brought to you by Constructionline and Capita Property and Infrastructure Ltd and is administered by Capita Business Services Ltd. Registered in England No. 2299747.



**Constructionline**  
Silver Member

**Certificate**  
of membership

T L G Gutters

Registration No: **126096**

Expiry Date: **04/02/2018**

*This certifies that the firm named above has met pre-qualification requirements appropriate to public and private sector procurement.*



**John Edmunds**  
Managing Director

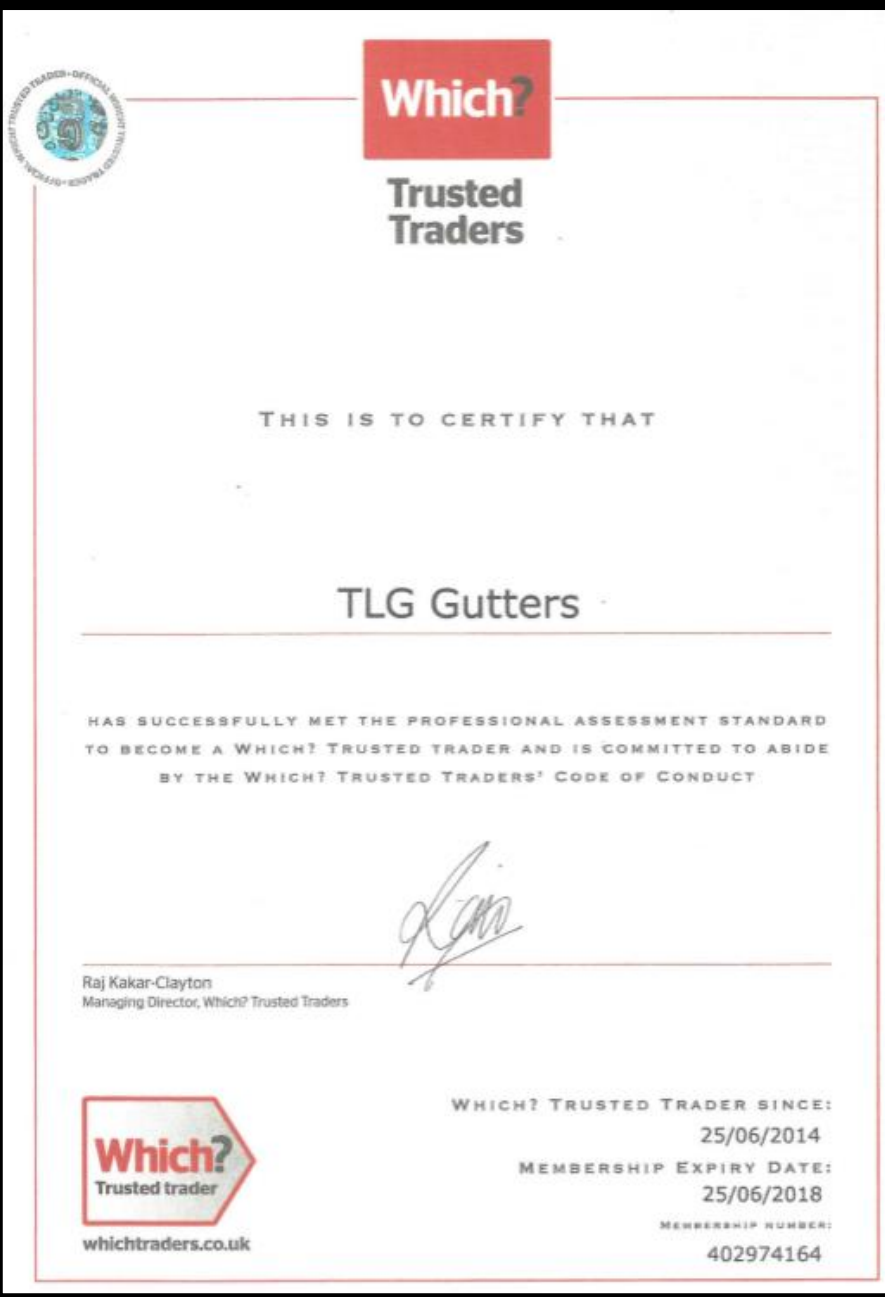
PO BOX 6441, Basingstoke, Hampshire, RG21 7FN  
T: 0844 892 0313 [www.constructionline.co.uk](http://www.constructionline.co.uk)  
Calls will cost 1p per minute plus your phone company's access charge.



**Constructionline**  
Part of Capita plc



# WHICH? TRUSTED TRADERS AND CHAS APPROVED



# BBA APPROVAL CERTIFICATE & FSB MEMBERSHIP



FEDERATION OF  
**MASTER BUILDERS**

fmb.org.uk

This certifies that

**T L G Gutters**

Has passed an independent inspection of their work by  
**The British Board of Agrément**  
on behalf of the **Federation of Master Builders**

The company has agreed to adhere to  
the FMB Code of Practice.

Date of issue: 18/01/17  
Membership number: 74003

**Gary Lewis**  
National President

**Brian Berry**  
Chief Executive



# CERTIFICATE OF COMPLIANCE



## CERTIFICATE OF VALIDATION

This is to certify that

### TLG

has successfully self validated their compliance with the requirements of the PCI DSS version 3.2 on 03/01/2017

This compliance status is based on the information provided by TLG regarding compliance with the Payment Card Industry Data Security Standard ("PCI DSS") version 3.2 and is valid until 03/01/2018 pursuant to the condition of Issuing laid out below.

To remain compliant with PCI DSS, it is the responsibility of TLG to:

a) Maintain compliance with all PCI DSS requirements, particularly when there is any change to your systems. This compliance maintenance includes quarterly vulnerability scans for internet facing systems (where applicable).

b) Attest to your compliance on an annual basis.

Merchant ID: 222113 Date of Validation: 03/01/2017

Conditions of Issuing: 1) Worldpay has issued this certificate to indicate that the aforementioned company has attested that they have met the requirements of the Payment Card Industry (PCI) standard(s) as stated above. 2) The PCI Security Standards Council (PCI SSC) representing card schemes, Visa, MasterCard, American Express, Discover Card and JCB, produce and maintain the security standards and all content within same. Worldpay do not hold any responsibility for the content or requirements of the PCI security standard. 3) This certificate is not endorsed by the PCI SSC and is produced solely by Worldpay for the records of the aforementioned company to indicate that they have validated their compliance. 4) This certificate offers no guarantee to the security, availability, or integrity of any systems or data held by the aforementioned company. Accordingly Worldpay accepts no liability to any third party in the event of loss or damage to systems or data due to any perceived lack of security or breakdown of current security measures. 5) Attestation to compliance occurs at a point in time. This may not cover future compliance due to the changing nature of network and application infrastructures, future vulnerabilities or advances in hacking techniques or subsequent failure to act in accordance with applicable PCI DSS requirements. 6) The provision of this PCI DSS Report does not affect or impact in any way the obligations of TLG under any Merchant Terms and Condition in place.

- If you pay part of the invoice by credit card, the first 6 years of your guarantee is carried by the credit card company/bank.
- This is better than any insurance backed guarantee or warranty, as this type of guarantee is for your supplier being closed financially. The quality of work is not guaranteed.

**A CARD PAYMENT COVERS ALL WORK  
AND MATERIALS FOR 6 YEARS.**



# CERTIFICATE OF CONTRACTOR APPROVAL

**ARP**  
**ALUMINIUM ROOFLINE PRODUCTS**  
**BETTER**

*in the long run*  
**This is to Certify that**

**TLG Gutters**

*is an Approved Contractor of the*  
**Mustang® 125mm O.G. Continuous Aluminium Pre-Painted Gutter System**

*This certificate issued by Aluminium Roofline Products Ltd., is effective until...* **30/09/2012**

**Tel No: 0116 2894400**

**Fax No: 0116 2894433**

**Email: SALES@ARP-LTD.COM**

**Continuous Sales Manager**

**Managing Director**



The 'Mustang®' Gutter System is unique amongst continuous systems in having an Approved Certification and has been further complimented with approved installers having inspections by Mustang® themselves.

*C. Medley*

*[Signature]*

# MORE ACCREDITATIONS AND MEMBERSHIPS



**Which?**  
Trusted trader

## Approved by Which?

Trusted Trader since June 2014  
Membership Number 402974164



## BBA Approval

Aluminium gutter lasting a minimum of 30 years.



## Approved by Trusted Trader

Membership Number 025420



## Trained & Certified

to use Iron man gutter machine manufacturer.



## Federation of Small Business

7 Years membership to date  
Membership Number 2110548



## Mustang Gutter Systems

Our system is approved by the BBA.



## Registered Member of The Federation of Master Builders and Trustmark

Membership Number 74003



## EAST MIDLANDS CHAMBER

Member since November 2016



## Trustmark Government Endorsed Standards

Membership Number 74003



# HOW IT'S DONE

1. Scaffolding companies are contracted in to scaffold over conservatories.

Our own scaffolding is brought to site in our work trucks.



**STEP 1**



2. Preparation ready for cutting the concrete gutters off. We remove the bottom layer of tiles and clean the existing gutter.

3. We cut the concrete gutter into small blocks and knock them off so they can go straight into the on site skip.

**STEP 2**



**STEP 3**





# HOW IT'S DONE

4. Wood is placed to the concrete with fixings for stabilisation ready for the fascia and gutter to be fitted.

## STEP 4



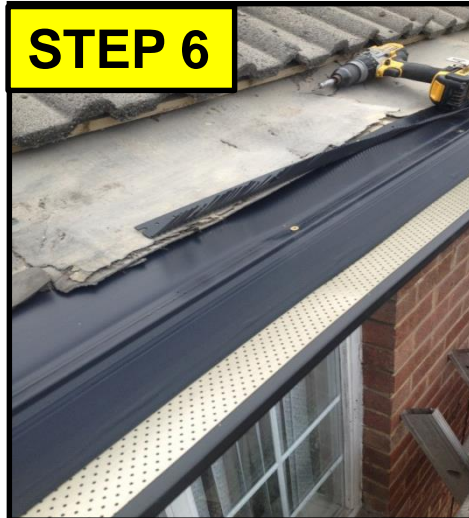
5. The fascia boards are screwed to the wood then the roof vents to the top of the fascia boards.

## STEP 5



6. Aluminium gutter, Eaves guard & leaf gaurd (optional extra) are fitted.

## STEP 6



7. All gutters are cleaned. The roof ridges are replaced and pointed up.

## STEP 7





# THE END RESULT

**BEFORE**



**AFTER**



# THE END RESULT





# COMPANY INFORMATION

## TLG COMPANY HEAD OFFICE ADDRESS

20 CRAWLEY ROAD  
ALVASTON  
DERBY  
DE24 9FZ

## CONTACT NUMBERS

TLG FREEPHONE: 0800 9774366  
TLG HQ PHONE: (01332) 758483  
TLG FAX: (01332) 754133

## WEB ADDRESS AND EMAIL

[www.tlggutters.co.uk](http://www.tlggutters.co.uk)  
tlggutters@gmail.com

**PLEASE CONTACT US FOR DETAILS OF  
WORK COMPLETED IN YOUR AREA**